



COMMUNITY PHARMACY NUTRITION SUPPORT SERVICE - COMMUNITY PHARMACY GUIDANCE PATHWAY JAN 2020

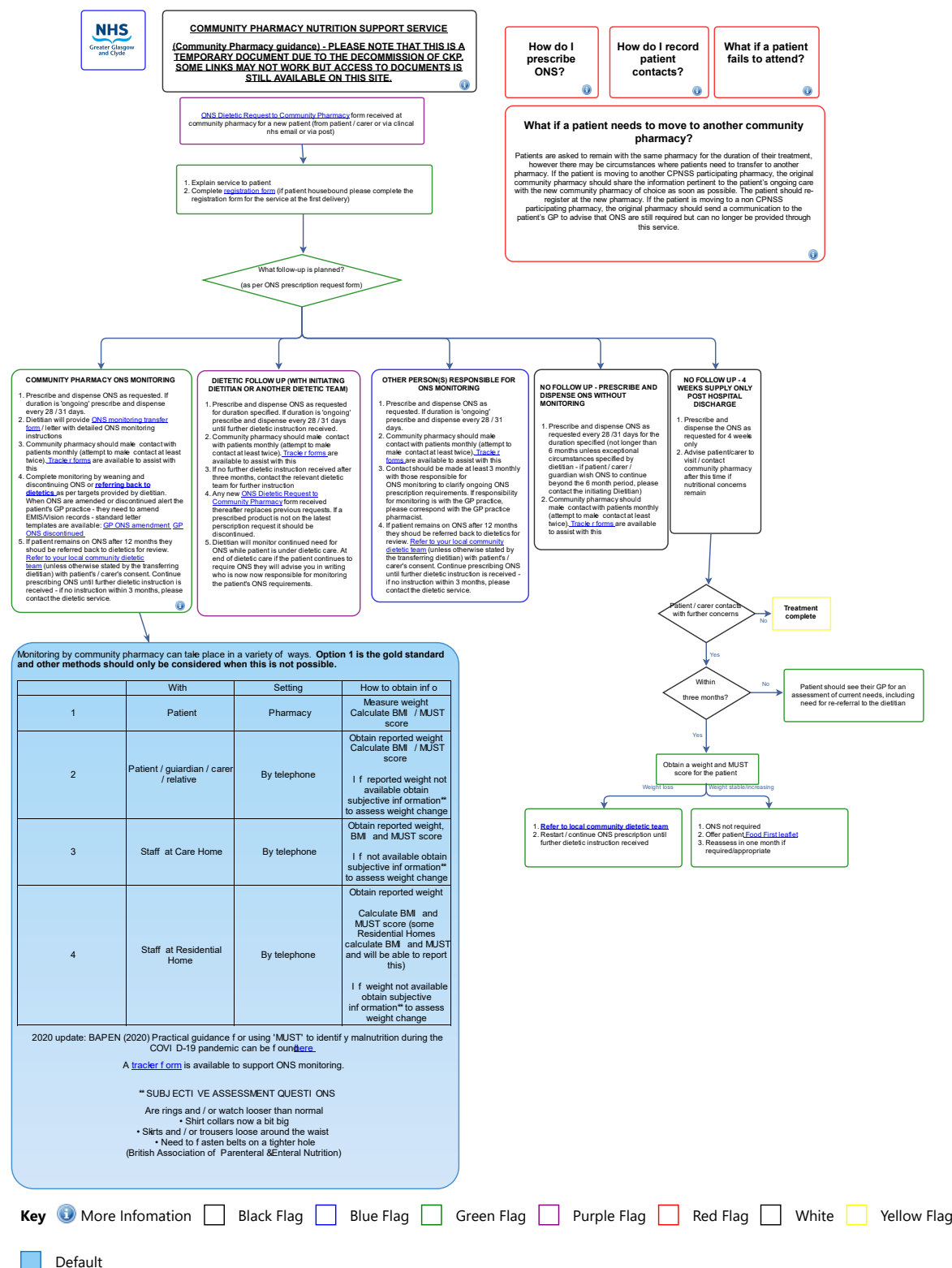
Author Lynsey Robinson (Lynsey.Robinson@ggc.scot.nhs.uk)
Organisation NHS Greater Glasgow and Clyde
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Modified By Hilary Newberry

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GENERAL RELATED INFORMATION FOR PATHWAY

No related information.

SPECIFIC RELATED INFORMATION FOR PATHWAY SECTIONS

OTHER PERSON(S) RESPONSIBLE FOR ONS MONITORING

NO RELATED INFORMATION



NO RELATED INFORMATION

HOW DO I PRESCRIBE ONS?

Information

Use the UCF- Prescribe the ONS under the health board local service tab, then select option- GP notification (remember to complete the GP practice details). Please remember to include the patients CHI number. These should then be submitted to PSD for payment. There is no need to send a copy to the GP.

When issuing prescriptions please 'stockcheck' with the patient and prescribe only the quantity required. Prescribe ONS products as requested by the dietitian - if flavours can be changed if required

The patient may wish only a small stock to begin with (e.g. 1 weeks supply) for trial purposes

Any new ONS Dietetic Request to Community Pharmacy form replaces the previous versions, i.e. if a prescribed product no longer appears on the latest version of the form that product is no longer required.

When initiating, amending or discontinuing ONS, dietitians will ask GP practices to add the requested ONS product as a "drug issued outside the practice" to EMIS Vision systems to keep the patient's GP informed of their patient's requirements.

Dietetic initiation of ONS in conjunction with community pharmacy is governed by a Dietetic ONS Prescribing Protocol. This document provides further details on eligible products, doses etc.

WHAT IF A PATIENT FAILS TO ATTEND?

Information

NEW PATIENTS: If ONS Dietetic Request form received by email / post, and patient / carer does not attend community pharmacy within 2 weeks please advise relevant dietitian / dietetic team

ONGOING PATIENTS: Community pharmacy should endeavour to make contact with patients on a monthly basis (you may wish to use these tracker forms ([tracker form ONS supply only](#), [tracker form ONS supply plus monitoring](#)) to help remind you of when patients require to be contacted), attempting to make contact at least twice. If no contact can be made community pharmacy should inform the relevant dietitian / dietetic team and the patient's GP that the patient has defaulted from the service and is no longer being prescribed ONS and that these should be removed from the G practice EMIS Vision system. A standard letter template is available for this [here](#)

HOW DO I RECORD PATIENT CONTACTS?

Information

Recording patient contacts

A record of care should be maintained for all patients, capturing the information required to ensure high quality patient care and for potential service evaluation. Prescribing and supply of products can be recorded in PMR, details of any other patient interactions should be recorded electronically within the PMR/PCR or on a paper record e.g. [SBAR template](#) / patient record. This information must be accessible for patient care and where required for service evaluation.

ONS DIETETIC REQUEST TO COMMUNITY PHARMACY

NO RELATED INFORMATION

WHAT IF A PATIENT NEEDS TO MOVE TO ANOTHER COMMUNITY PHARMACY?

Information

There may be circumstances in which patients need to transfer to a different community pharmacy. If the patient is moving to another participating community pharmacy, community pharmacy should share the relevant information pertinent to the patient's ongoing care with the new community pharmacy of choice. The patient will then be required to re-register at the new pharmacy. If the patient is moving to a pharmacy that isn't participating, the pharmacy should send a communication to the patient's GP to advise that ONS are required and can no longer be provided through this service.

EXPLAIN SERVICE TO PATIENT COMPLETE REGISTRATION FORM (IF PATIENT HOUSEBOUND PLEASE COMPLETE THE REGISTRATION FORM FOR THE SERVICE AT THE FIRST DELIVERY)

NO RELATED INFORMATION

WHAT FOLLOW-UP IS PLANNED? (AS PER ONS PRESCRIPTION REQUEST FORM)

NO RELATED INFORMATION

NO FOLLOW UP - 4 WEEKS SUPPLY ONLY POST HOSPITAL DISCHARGE

NO RELATED INFORMATION

NO FOLLOW UP - PRESCRIBE AND DISPENSE ONS WITHOUT MONITORING

NO RELATED INFORMATION

COMMUNITY PHARMACY NUTRITION SUPPORT SERVICE

External Links

[CPNSS webpage](#)

COMMUNITY PHARMACY ONS MONITORING

Information

Monitoring by community pharmacy can take place in a variety of ways. **Option 1 is the gold standard and other methods should only be considered when this is not possible.**

	With	Setting	How to obtain info
1	Patient	Pharmacy	Measure weight Calculate BMI / MUST score
2	Patient / guardian / carer / relative	By telephone	Obtain reported weight Calculate BMI / MUST score If reported weight not available obtain subjective information** to assess

			weight change
3	Staff at Care Home	By telephone	Obtain reported weight, BMI and MUST score If not available obtain subjective information** to assess weight change
4	Staff at Residential Home	By telephone	Obtain reported weight Calculate BMI and MUST score (some Residential Homes calculate BMI and MUST and will be able to report this) If weight not available obtain subjective information** to assess weight change

A [tracker form](#) is available to support ONS monitoring.

** SUBJECTIVE INFORMATION

Are rings and / or watch looser than normal

- Shirt collars now a bit big
- Skirts and / or trousers loose around the waist
- Need to fasten belts on a tighter hole

(British Association of Parenteral & Enteral Nutrition)

DIETETIC FOLLOW UP (WITH INITIATING DIETITIAN OR ANOTHER DIETETIC TEAM)

NO RELATED INFORMATION

PATIENT / CARER CONTACTS WITH FURTHER CONCERNS

NO RELATED INFORMATION

TREATMENT COMPLETE

NO RELATED INFORMATION

MONITORING BY COMMUNITY PHARMACY CAN TAKE PLACE IN A VARIETY OF WAYS. OPTION 1 IS THE GOLD STANDARD AND OTHER METHODS SHOULD ONLY BE CONSIDERED WHEN THIS IS NOT POSSIBLE.

NO RELATED INFORMATION

WITHIN THREE MONTHS?

NO RELATED INFORMATION

PATIENT SHOULD SEE THEIR GP FOR AN ASSESSMENT OF CURRENT NEEDS, INCLUDING NEED FOR RE-REFERRAL TO THE DIETITIAN

NO RELATED INFORMATION

OBTAIN A WEIGHT AND MUST SCORE FOR THE PATIENT

NO RELATED INFORMATION

ONS NOT REQUIRED OFFER PATIENT FOOD FIRST LEAFLET REASSESS IN ONE MONTH IF
REQUIRED/APPROPRIATE

NO RELATED INFORMATION

REFER TO LOCAL COMMUNITY DIETETIC TEAM RESTART / CONTINUE ONS PRESCRIPTION
UNTIL FURTHER DIETETIC INSTRUCTION RECEIVED

NO RELATED INFORMATION