

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Master Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

GENDER: Male/Female

HEIGHT:

HAIR: Black/Brown/Blonde/Red/Grey/White/Bald

FACE COMPLEXION: Fresh/Ruddy/Sallow/Blemished

ACCENT: Local/Other

DRESS:

Male	Female
Hat	Hat
Coat	Coat
Jacket	Dress
Trousers	Skirt
Shirt	Jumper
Tie	Shoes
Shoes	Bag
Glasses	Jewellery

Male **Female**

Hat Hat

Coat Coat

Jacket Dress

Trousers Skirt

Shirt Jumper

Tie Shoes

Shoes Bag

Glasses Jewellery

ANY OTHER IDENTIFYING FEATURES?

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Morrisons Pharmacy	117 Riverford Road, GLASGOW, G43 1PU	0141 649 0358	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	Unit A 92 Kilmarnock Road, GLASGOW, G41 3NN	0141 632 0924	SAT All Day	2
Docherty Pharmacy	224 Kilmarnock Road, GLASGOW, G43 1TY	0141 632 3356	SAT All Day	3
Mackie Pharmacy	1067 Pollokshaws Road, GLASGOW, G41 3YF	0141 649 8915	SAT All Day	4
Rowlands Pharmacy	116 Nithsdale Road, GLASGOW, G41 5RB	0141 423 0086	SAT All Day	5
Rowlands Pharmacy	Co-op Store, GLASGOW, G5 9ZR	0141 429 5037	SAT All Day	6
Queens Park Pharmacy	751/753 Pollokshaws Road, GLASGOW, G41 2AE	0141 423 0344	SAT am Only	7
Pollokshields Pharmacy	275 Maxwell Road, GLASGOW, G41 1TE	0141 429 1919	SAT am Only	8
Your Local Boots Pharmacy	155 Crown Street, GLASGOW, G5 9XT	0141 429 0416	SAT am Only	9
Wellcare Pharmacy	6 Minard Road, GLASGOW, G41 2HN	0141 632 0243	SAT am Only	10
Shawlands Pharmacy	7-9 Kilmarnock Road, GLASGOW, G41 3YN	0141 632 0293	SAT am Only	11

GLASGOW CITY HSCP - SOUTH
CASCADE SYSTEM: GS 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Harmony Row Pharmacy	21 Harmony Row, GLASGOW, G51 3BA	0141 445 5135	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
S H Mehta Pharmacy	34 Admiral Street, GLASGOW, G41 1HU	0141 429 1884	SAT am Only	2
Nancy's Chemist	16-18 Admiral Street, GLASGOW, G41 1HU	0141 429 4131	SAT am Only	3
Gilbride Chemists	40 Paisley Road West, GLASGOW, G51 1LB	0141 429 2995	SAT am Only	4
Cessnock Pharmacy	323 Paisley Road West, GLASGOW, G51 1LU	0141 427 0347	SAT am Only	5
Rowlands Pharmacy	456 Paisley Road West, GLASGOW, G51 1PX	0141 427 0424	SAT am Only	6
Gilbride Chemists	182 Copland Road, GLASGOW, G51 2UE	0141 427 1676	SAT am Only	7
Gilbride Chemists	92 Langlands Road, GLASGOW, G51 3BQ	0141 445 2087	SAT am Only	8
Craigton Pharmacy	2-4 Craigton Road, GLASGOW, G51 3TB	0141 445 1352	SAT am Only	9
Drumoyne Pharmacy	60 Drumoyne Road, GLASGOW, G51 4AU	0141 445 2552	SAT am Only	10

GLASGOW CITY HSCP - SOUTH
CASCADE SYSTEM: GS 3

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Amiry&Gilbride Pharmacy & Travel Clin	1851-1855 Paisley Road West, GLASGOW, G52 3SX	0141 882 1513	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Mackie Pharmacy	1845 Paisley Road West, GLASGOW, G52 3SX	0141 882 8535	SAT All Day	2
Gilbride Chemists	2232 Paisley Road West, GLASGOW, G52 3SJ	0141 882 2046	SAT All Day	3
Boots UK	2115-2119 Paisley Road West, GLASGOW, G52 3JL	0141 882 1063	SAT All Day	4
Healthful Pharmacy Cardonald	Unit 9 1604 Paisley Road West, GLASGOW, G52 3QN	0141 390 2418	SAT am Only	5
Guidi Pharmacy Ltd	139 Thurston Road, GLASGOW, G52 2AZ	0141 882 1129	SAT am Only	6
Your Local Boots Pharmacy	50 Hillington Road South, GLASGOW, G52 2AA	0141 882 8829	SAT am Only	7
TLC Mossspark Pharmacy	190 Mossspark Drive, GLASGOW, G52 1JS	0141 427 9779	SAT am Only	8
Thistle Pharmacy	1258 Paisley Road West, GLASGOW, G52 1DP	0141 427 1646	SAT am Only	9

GLASGOW CITY HSCP - SOUTH
CASCADE SYSTEM: GS 4

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	Unit M3 Silverburn Shopping Centre, GLASGOW, G53 6AG	0141 881 6967	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

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Last pharmacy contacts Master Station to confirm cascade complete.

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	220 Dalmellington Road, GLASGOW, G53 7FY	0141 882 8877	SAT All Day	2
Your Local Boots Pharmacy	417 Victoria Road, GLASGOW, G42 8RW	0141 423 1065	SAT All Day	3
Your Local Boots Pharmacy	426 Victoria Road, GLASGOW, G42 8YU	0141 422 2604	SAT All Day	4
Crosshill Pharmacy	558 Cathcart Road, GLASGOW, G42 8YG	0141 423 1856	SAT am Only	5
Lyoncross Pharmacy	54 Lyoncross Road, GLASGOW, G53 5UW	0141 892 2370	SAT am Only	6
Braidcraft Pharmacy	10 Braidcraft Terrace, GLASGOW, G53 5EB	0141 882 8700	SAT am Only	7
Well Pharmacy	403 Nitshill Road, GLASGOW, G53 7BN	0141 881 8193	SAT am Only	8
Well Pharmacy	Pollok Health Centre, GLASGOW, G53 6EQ	0141 531 6826	SAT Closed	9
Govanhill Pharmacy Ltd	Govanhill Health Centre, GLASGOW, G42 7DR	0141 423 5530	SAT Closed	10

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 5

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Houlihan Pharmacy Darnley	9-10 Darnley Mains Road, GLASGOW, G53 7RH	0141 621 2970	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	61b Main Street, GLASGOW, G46 7RX	0141 638 1316	SAT All Day	2
Capsule Pharmacy	Unit 3 Kennishead Ave, GLASGOW, G46 8PR	0141 632 0222	SAT All Day	3
Battlefield Pharmacy	168a Battlefield Road, GLASGOW, G42 9JT	0141 632 1364	SAT All Day	4
Houlihan Pharmacy Arden	60 Kyleakin Road, GLASGOW, G46 8DF	0141 638 4489	SAT am Only	5
Eastwood Pharmacy	17 Fieldhead Square, GLASGOW, G43 1HL	0141 632 0075	SAT am Only	6
Catterson Pharmacy	5-9 McArthur Street, GLASGOW, G43 1RU	0141 632 1149	SAT am Only	7
Langside Pharmacy	90 Battlefield Road, GLASGOW, G42 9JN	0141 632 0690	SAT am Only	8
Rightdose Pharmacy	1000 Cathcart Road, GLASGOW, G42 9XL	0141 632 1202	SAT am Only	9
Mount Florida Pharmacy	1047 Cathcart Road, GLASGOW, G42 9AF	0141 632 1335	SAT am Only	10
Gilbride Chemists	18 Glenmore Avenue, GLASGOW, G42 0EH	0141 647 3364	SAT am Only	11

GLASGOW CITY HSCP - SOUTH
CASCADE SYSTEM: GS 6

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Rowlands Pharmacy	426 Carmunnock Road, GLASGOW, G44 5EH	0141 637 0377	SAT All Day	1

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Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Penney Pharmacy	111 Clarkston Road, GLASGOW, G44 3BL	0141 637 2638	SAT am Only	2
Mackie Pharmacy	213-215 Clarkston Road, GLASGOW, G44 3DS	0141 637 3747	SAT am Only	3
Well Pharmacy	9 Croftfoot Road, GLASGOW, G44 5JR	0141 569 3106	SAT am Only	4
Kellock Pharmacy Ltd	The Braes Shopping Centre, Unit 17, GLASGOW, G45 9AA	0141 634 0613	SAT am Only	5
Carmunnock Pharmacy	17 Busby Road, GLASGOW, G76 9BP	0141 644 1765	SAT am Only	6
C H C (Pharmacy) Ltd	Castlemilk Health Centre, GLASGOW, G45 9AW	0141 531 8558	SAT Closed	7

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5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

GENDER: Male/Female

HEIGHT:

HAIR: Black/Brown/Blonde/Red/Grey/White/Bald

FACE COMPLEXION: Fresh/Ruddy/Sallow/Blemished

ACCENT: Local/Other

DRESS:

Male	Female
Hat	Hat
Coat	Coat
Jacket	Dress
Trousers	Skirt
Shirt	Jumper
Tie	Shoes
Shoes	Bag
Glasses	Jewellery

Male **Female**

Hat Hat

Coat Coat

Jacket Dress

Trousers Skirt

Shirt Jumper

Tie Shoes

Shoes Bag

Glasses Jewellery

ANY OTHER IDENTIFYING FEATURES?

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	Block 6 Glasgow Fort Retail Park, GLASGOW, G34 9DL	0141 773 4817	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Rowlands Pharmacy	26 Bridgeton Cross, GLASGOW, G40 1BW	0141 554 2643	SAT All Day	2
Dickson Chemist	21 Main Street, GLASGOW, G40 1QA	0141 556 6729	SAT am Only	3
Clarkes Chemist Dalmarnock	303 Springfield Road, GLASGOW, G40 3LJ	0141 554 6116	SAT am Only	4
Rowlands Pharmacy	3 - 5 Main Street, GLASGOW, G69 6SG	0141 771 7650	SAT am Only	5
Rowlands Pharmacy	186/188 Abercromby Street, GLASGOW, G40 2RZ	0141 554 3281	SAT am Only	6
Rowlands Pharmacy	Bridgeton Health Centre, GLASGOW, G40 2DA	0141 531 6534	SAT Closed	7
Rowlands Pharmacy	Baillieston Health Centre, GLASGOW, G69 7AD	0141 531 8020	SAT Closed	8

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Asda Pharmacy	Pharmacy Dept, GLASGOW, G31 4EB	0141 414 1510	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	430-432 Duke Street, GLASGOW, G31 1QL	0141 554 5448	SAT All Day	2
SafeMeds Pharmacy	584 Alexandra Parade, GLASGOW, G31 3BS	0141 554 6921	SAT All Day	3
First Stop Pharmacy	1 Tollcross Road, GLASGOW, G31 4UG	0141 554 0932	SAT am Only	4
Kennyhill Pharmacy	398-400 Cumbernauld Road, GLASGOW, G31 3NN	0141 554 2165	SAT am Only	5
Tollcross Pharmacy	229 Tollcross Road, GLASGOW, G31 4UN	0141 551 8310	SAT am Only	6
Your Local Boots Pharmacy	350b Duke Street, GLASGOW, G31 1RB	0141 554 2988	SAT am Only	7
Parkhead Pharmacy	Parkhead Hub, First Floor, GLASGOW, G31 5NZ	0141 531 9025	SAT Closed	8
Townhead H C Pharmacy	Townhead Health Centre, GLASGOW, G31 2ES	0141 552 2050	SAT Closed	9

GLASGOW CITY HSCP - NORTH EAST
CASCADE SYSTEM: GNE 3

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Morrisons Pharmacy	Ravenswood Road, GLASGOW, G69 7HU	0141 771 9216	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	1035-1041 Shettleston Road, GLASGOW, G32 7PB	0141 778 8301	SAT All Day	2
Robertson Pharmacy	1122 Shettleston Road, GLASGOW, G32 7PH	0141 778 6161	SAT am Only	3
Dickson Chemist	1024 Tollcross Road, GLASGOW, G32 8UW	0141 778 3310	SAT am Only	4
Macbon Chemist	1049 Tollcross Road, GLASGOW, G32 8UQ	0141 763 0002	SAT am Only	5
Gilbride Chemists	170 Carmyle Avenue, GLASGOW, G32 8EE	0141 641 3880	SAT am Only	6
Rowlands Pharmacy	1322 Shettleston Road, GLASGOW, G32 7YS	0141 778 2017	SAT am Only	7
Well Pharmacy	1157-1159 Shettleston Road, GLASGOW, G32 7NB	0141 778 5505	SAT am Only	8
Well Pharmacy	171-177 Baillieston Road, GLASGOW, G32 0TN	0141 771 7994	SAT am Only	9
Your Local Boots Pharmacy	137 Abbeyhill Street, GLASGOW, G32 6LJ	0141 778 1404	SAT am Only	10
Lightburn Pharmacy	971 Carntyne Road, GLASGOW, G32 6LY	0141 774 2900	SAT am Only	11
Shettleston Pharmacy Ltd	Shettleston Health Centre, GLASGOW, G32 7JZ	0141 531 6210	SAT Closed	12

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 4

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Rowlands Pharmacy	Unit 25, 210 Springburn Way, GLASGOW, G21 1TU	0141 558 5209	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
High Street Pharmacy	128 High Street, GLASGOW, G1 1PQ	0141 552 5929	SAT All Day	2
Trongate Pharmacy	160 Trongate, GLASGOW, G1 5EL	0141 552 2528	SAT All Day	3
Sighthill Pharmacy	K.a.t.s. Building, GLASGOW, G21 1RR	0141 558 1451	SAT am Only	4
Willis Pharmacy	227 Wallacewell Road, GLASGOW, G21 3PR	0141 557 2121	SAT am Only	5
First Stop Pharmacy	150 Petershill Road, GLASGOW, G21 4AL	0141 558 7327	SAT am Only	6
Rx Pharmacy	590 Broomfield Road, GLASGOW, G21 3HN	0141 557 0179	SAT am Only	7
Royston Pharmacy	119 Royston Road, GLASGOW, G21 2QN	0141 552 4116	SAT am Only	8
Rowlands Pharmacy	225 Springburn Way, GLASGOW, G21 1DU	0141 558 5259	SAT am Only	9
Rowlands Pharmacy	Springburn Health Centre, GLASGOW, G21 1TR	0141 558 5888	SAT Closed	10

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 5

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Asda Pharmacy	Pharmacy Dept Monument Drive, GLASGOW, G33 1AD	0141 557 6210	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Easterhouse Pharmacy	Unit 38 Shandwick Square, GLASGOW, G34 9DT	0141 378 7495	SAT am Only	2
Peak Health Pharmacy	77 Lochend Road, GLASGOW, G34 0JZ	0141 773 2003	SAT am Only	3
Houlihan Pharmacy Riddrie	248 Smithycroft Road, GLASGOW, G33 2QZ	0141 770 4540	SAT am Only	4
Willis Pharmacy	1236 Royston Road, GLASGOW, G33 1EX	0141 770 4063	SAT am Only	5
Rowlands Pharmacy	69 Gilbertfield Street, GLASGOW, G33 3TT	0141 774 3100	SAT am Only	6
Apple Pharmacy	11 Mossvale Crescent, GLASGOW, G33 5NZ	0141 774 8632	SAT am Only	7
Rowlands Pharmacy	Unit 2, 317 Hallhill Road, GLASGOW, G33 4RJ	0141 781 1995	SAT am Only	8
Your Local Boots Pharmacy	Easterhouse Health Centre, GLASGOW, G34 9HQ	0141 771 9339	SAT Closed	9

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Well Pharmacy	263 Alderman Road, GLASGOW, G13 3AY	0141 959 1914	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Reach Pharmacy	1094 Argyle Street, GLASGOW, G3 8LY	0141 204 0298	SAT All Day	2
Mackie Pharmacy	165 Hyndland Road, GLASGOW, G12 9HT	0141 339 3235	SAT All Day	3
Willis Pharmacy	298 Dyke Road, GLASGOW, G13 4QU	0141 959 2456	SAT am Only	4
Park Road Pharmacy	405 Great Western Road, GLASGOW, G4 9HY	0141 339 5979	SAT am Only	5
Your Local Boots Pharmacy	1278 Argyle Street, GLASGOW, G3 8AA	0141 339 3353	SAT am Only	6
Dickson Chemist	1239/1243 Dumbarton Road, GLASGOW, G14 9UT	0141 959 9150	SAT am Only	7
Dunnet Pharmacy	1399 Dumbarton Road, GLASGOW, G14 9XS	0141 959 2196	SAT am Only	8
Knightswood Pharmacy	195-197 Knightswood Road, GLASGOW, G13 2EX	0141 959 2063	SAT am Only	9
Sinclair Pharmacy	1907 Dumbarton Road, GLASGOW, G14 0YS	0141 959 2422	SAT am Only	10
Care Pharmacy	2358-2360 Dumbarton Road, GLASGOW, G14 0JX	0141 959 1478	SAT am Only	11
Willis Pharmacy	1566 Dumbarton Road, GLASGOW, G14 9DB	0141 959 2551	SAT am Only	12

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Morrisons Pharmacy	900 Crow Road, GLASGOW, G13 1JD	0141 959 5689	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

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PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	277 Byres Road, GLASGOW, G12 8TL	0141 339 1954	SUN Open	2
Your Local Boots Pharmacy	693 Great Western Road, GLASGOW, G12 8RA	0141 339 0012	SAT All Day	3
Your Local Boots Pharmacy	26 Norby Road, GLASGOW, G11 7BN	0141 334 2524	SAT All Day	4
Amiry&Gilbride Pharmacy & Travel Clinic	63 Kinfuans Drive, GLASGOW, G15 7TG	0141 944 5724	SAT All Day	5
Amiry&Gilbride Pharmacy & Travel Clinic	1600 Great Western Road, GLASGOW, G13 1HQ	0141 959 0353	SAT All Day	6
Sinclair Pharmacy	24 Dunkenny Square, GLASGOW, G15 8NB	0141 944 3479	SAT am Only	7
Your Local Boots Pharmacy	90 Fulton Street, GLASGOW, G13 1DS	0141 958 0634	SAT am Only	8
Garscadden Pharmacy	47 Garscadden Road, GLASGOW, G15 6UH	0141 944 1577	SAT am Only	9
M&M Healthcare	10 Achamore Road, GLASGOW, G15 8QS	0141 949 0906	SAT am Only	10

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 3

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	55 St Enoch Centre, GLASGOW, G1 4LZ	0141 248 7387	SUN Open	1

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0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Maryhill Pharmacy	10 Gorstan Street, GLASGOW, G23 5QA	0141 946 1632	SAT All Day	2
Houlihan Pharmacy Possil	128 Saracen Street, GLASGOW, G22 5AR	0141 336 8561	SAT am Only	3
Cadder Pharmacy	52 Skirsa Street, GLASGOW, G23 5BA	0141 946 8502	SAT am Only	4
Possil Pharmacy	171-173 Saracen Street, GLASGOW, G22 5JL	0141 336 8075	SAT am Only	5
Liddesdale Pharmacy	59 Liddesdale Square, GLASGOW, G22 7BT	0141 772 1830	SAT am Only	6
Milton Pharmacy	137 Scaraway Street, GLASGOW, G22 7EU	0141 772 1423	SAT am Only	7
Westray Pharmacy	9 Westray Circus, GLASGOW, G22 7BE	0141 336 8914	SAT am Only	8
Rowlands Pharmacy	144 Balmore Road, GLASGOW, G22 6LJ	0141 336 8180	SAT am Only	9
Bannerman's Pharmacy	220/222 Saracen Street, GLASGOW, G22 5ER	0141 336 8114	SAT pm Only	10

COMMUNITY PHARMACY EARLY WARNING SYSTEM

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 4

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	Unit 2, Central Station, GLASGOW, G1 3SL	0141 223 7650	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	Level 3 Buchanan Galleries, GLASGOW, G1 2GF	0141 333 9306	SUN Open	2
Dickson Chemist	510 Dumbarton Road, GLASGOW, G11 6SN	0141 334 2268	SAT All Day	3
Boots UK	368 Dumbarton Road, GLASGOW, G11 6RZ	0141 339 4565	SAT All Day	4
Willis Pharmacy	764 Anniesland Road, GLASGOW, G14 0YU	0141 959 0618	SAT All Day	5
Partick Pharmacy	160 Dumbarton Road, GLASGOW, G11 6XE	0141 334 4840	SAT am Only	6
Buchanan & Campbell Chemist	364a Dumbarton Road, GLASGOW, G11 6RZ	0141 334 0353	SAT am Only	7
Houlihan Pharmacy	312 Dumbarton Road, GLASGOW, G11 6TF	0141 339 2349	SAT am Only	8
J A Hogarth (Chemists) Ltd	308 Crow Road, GLASGOW, G11 7HS	0141 339 0304	SAT am Only	9
First Stop Pharmacy	125 Cleveden Road, GLASGOW, G12 0JU	0141 339 5258	SAT am Only	10

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 5

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	200 Sauchiehall Street, GLASGOW, G2 3EN	0141 332 1925	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Amiry&Gilbride Pharmacy & Travel Clinic	127-135 Great Western Road, GLASGOW, G4 9AH	0141 332 1478	SAT All Day	2
Maryhill Pharmacy	1129 Maryhill Road, GLASGOW, G20 9AZ	0141 945 1842	SAT All Day	3
Gairbraid Pharmacy	1421 Maryhill Road, GLASGOW, G20 9AA	0141 946 3389	SAT All Day	4
LG Pharmacy	476 St Vincent Street, GLASGOW, G3 8XU	0141 221 3690	SAT am Only	5
North Park Pharmacy	535 Maryhill Road, GLASGOW, G20 7UJ	0141 946 3212	SAT am Only	6
Bannerman's Pharmacy	100 Napiershall Street, GLASGOW, G20 6HS	0141 332 5444	SAT am Only	7
Bannerman's Pharmacy	663-667 Garscube Road, GLASGOW, G20 7JX	0141 332 5713	SAT am Only	8
Maryhill Dispensary Ltd	Maryhill Health & Social Care Centre, GLASGOW, G20 8FB	0141 451 2623	SAT Closed	9

INVERCLYDE HSCP

CASCADE SYSTEM: INV 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Tesco Pharmacy	Tesco Store, GREENOCK, PA15 1LE	01475 295 110	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Well Pharmacy	10 Kilblain Street, GREENOCK, PA15 1SR	01475 202 130	SAT All Day	2
Clyde Pharmacy	197-199 Roxburgh Street, GREENOCK, PA15 4DA	01475 722 733	SAT All Day	3
TLC Pierhead Pharmacy	118 Shore Street, GOUROCK, PA19 1QZ	01475 639 489	SAT am Only	4
Pettigrew's Pharmacy	38 Cardwell Road, GOUROCK, PA19 1UH	01475 632 028	SAT am Only	5
Hagan Pharmacy	119-121 Grieve Road, GREENOCK, PA16 7AW	01475 722 965	SAT am Only	6
TLC Gourock Pharmacy	2a Cowal View, GOUROCK, PA19 1EH	01475 638 712	SAT am Only	7
TLC Inverkip Pharmacy	2a Kip Park, INVERKIP, PA16 0FZ	01475 522 784	SAT am Only	8
Wemyss Bay Pharmacy	Ardgowan Road, WEMYSS BAY, PA18 6AT	01475 522 995	SAT am Only	9
Well Pharmacy	34 Roxburgh Street, GREENOCK, PA15 4NR	01475 722 526	SAT am Only	10

COMMUNITY PHARMACY EARLY WARNING SYSTEM

INVERCLYDE HSCP

CASCADE SYSTEM: INV 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	43 Hamilton Way, GREENOCK, PA15 1RQ	01475 720 805	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Rowlands Pharmacy	8-14 Dubbs Road, PORT GLASGOW, PA14 5UA	01475 704 355	SAT All Day	2
M&D Green	12 John Wood Street, PORT GLASGOW, PA14 5HU	01475 741 035	SAT All Day	3
Your Local Boots Pharmacy	1-2 Stewart Place, KILMACOLM, PA13 4AF	01505 872 926	SAT All Day	4
M&D Green	11/13 Fore Street, PORT GLASGOW, PA14 5EE	01475 741 029	SAT am Only	5
McDade Pharmacy	88 Belville Street, GREENOCK, PA15 4TA	01475 722 940	SAT am Only	6
E R McAnerney	182 Dunlop Street, GREENOCK, PA16 9DP	01475 722 805	SAT am Only	7
Still Pharmacy	1 Burns Square, GREENOCK, PA16 0NT	01475 636 396	SAT am Only	8
Holmscroft H C Ltd	Greenock Health And Care Centre, GREENOCK, PA15 4NH	01475 722 615	SAT Closed	9

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Amiry&Gilbride Pharmacy & Travel Clin	10 High Street, PAISLEY, PA1 2BS	0141 889 2304	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	28 Central Way, PAISLEY, PA1 1EH	0141 887 4502	SAT All Day	2
Boots UK	Unit 11 Paisley Centre, PAISLEY, PA1 2AF	0141 889 3897	SAT All Day	3
Well Pharmacy	61 Neilston Road, PAISLEY, PA2 6LZ	0141 889 3687	SAT All Day	4
Abbey Chemist	Lonend, PAISLEY, PA1 1SU	0141 889 9883	SAT All Day	5
Abbey Chemist	27 Gauze Street, PAISLEY, PA1 1ES	0141 889 3377	SAT am Only	6
Your Local Boots Pharmacy	66 Netherhill Road, PAISLEY, PA3 4RL	0141 561 1020	SAT am Only	7
Amiry&Gilbride Pharmacy & Travel Clinic	94 Causeyside Street, PAISLEY, PA1 1TX	0141 887 7842	SAT am Only	8
Your Local Boots Pharmacy	6 Neilston Road, PAISLEY, PA2 6LN	0141 887 7400	SAT am Only	9
Amiry&Gilbride Pharmacy & Travel Clinic	19 Neilston Road, PAISLEY, PA2 6LL	0141 889 2216	SAT am Only	10
Glenburn Pharmacy	2/4 Skye Crescent, PAISLEY, PA2 8EL	0141 884 4842	SAT am Only	11
Foxbar Pharmacy	57 Ivanhoe Road, PAISLEY, PA2 0JZ	01505 816 889	SAT am Only	12
Gilbert Pharmacy & Health Clinic	4 Blackford Road, PAISLEY, PA2 7EP	0141 737 3133	SAT am Only	13
Well Pharmacy	11 Broomlands Street, PAISLEY, PA1 2LS	0141 889 2576	SAT Closed	14

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Asda Pharmacy	Pharmacy Dept, LINWOOD, PA1 2AB	0141 842 8520	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Your Local Boots Pharmacy	Unit 4 Clippens Road, LINWOOD, PA3 3PU	01505 327 505	SAT All Day	2
Amiry&Gilbride Pharmacy & Travel Clinic	Unit 19a Bridge Street, PAISLEY, PA3 3DB	01505 322 914	SAT All Day	3
Your Local Boots Pharmacy	15 Livery Walk, BRIDGE OF WEIR, PA11 3NN	01505 613 614	SAT All Day	4
M&D Green 72 High Street Pharmacy	72 High Street, JOHNSTONE, PA5 8SG	01505 335 986	SAT am Only	5
Boots UK	52c High Street, JOHNSTONE, PA5 8AN	01505 320 396	SAT All Day	6
M&D Green William Street Pharmacy	5 - 7 William Street, JOHNSTONE, PA5 8DP	01505 320 116	SAT All Day	7
Well Pharmacy	18 Quarry Street, JOHNSTONE, PA5 8DZ	01505 320 196	SAT am Only	8
Davidsons Chemists	22 High Barholm, KILBARCHAN, PA10 2EQ	01505 705 822	SAT am Only	9
Your Local Boots Pharmacy	Houston Medical Centre, HOUSTON, PA6 7AR	01505 614 739	SAT am Only	10

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 3

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	Braehead Shopping Centre Unit MSU 3, GLASGOW, G51 4BP	0141 885 9099	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Well Pharmacy	4 High Street, RENFREW, PA4 8QR	0141 886 2085	SAT All Day	2
Your Local Boots Pharmacy	142/144 Paisley Road, RENFREW, PA4 8DA	0141 885 1544	SAT All Day	3
Your Local Boots Pharmacy	118/120 Paisley Road, RENFREW, PA4 8HE	0141 886 2148	SAT am Only	4
Well Pharmacy	4a Mains Drive, ERSKINE, PA8 7JQ	0141 812 5788	SAT am Only	5
Andrew Hughes Chemist	Unit 4 Bridgewater Centre, ERSKINE, PA8 7AA	0141 812 0112	SAT am Only	6
Rowlands Pharmacy	Bargarran Centre, ERSKINE, PA8 6BS	0141 812 2846	SAT am Only	7
Bishopton Pharmacy	111 Greenock Road, BISHOPTON, PA7 5AX	01505 862 370	SAT am Only	8

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 4

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Rowlands Pharmacy	9 Hairst Street, RENFREW, PA4 8QU	0141 561 0060	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Mackie Pharmacy	75 Glasgow Road, PAISLEY, PA1 3PE	0141 889 2256	SAT All Day	2
Houlihan Pharmacy	38 Love Street, PAISLEY, PA3 2DY	0141 889 5741	SAT am Only	3
Reach Pharmacy	179 Main Road, ELDERSLIE, PA5 9ES	01505 335 275	SAT am Only	4
Well Pharmacy	24 Glasgow Road, PAISLEY, PA1 3QH	0141 889 2514	SAT am Only	5
Amiry&Gilbride Pharmacy & Travel Clinic	Tannahill Centre, PAISLEY, PA3 1NT	0141 849 1030	SAT am Only	6
Reach Pharmacy	80 Sycamore Avenue, JOHNSTONE, PA5 0BL	01505 321 413	SAT am Only	7
Reach Pharmacy	41 Hallhill Road, JOHNSTONE, PA5 0SA	01505 704 142	SAT am Only	8
Reach Pharmacy	The Village Store, HOWWOOD, PA9 1BQ	01505 706 576	SAT am Only	9
M&D Green Lochwinnoch Pharmacy	14a High Street, LOCHWINNOCH, PA12 4DA	01505 842 227	SAT am Only	10
M&D Green Ralston	5 Penilee Road, PAISLEY, PA1 3ES	0141 810 3601	SAT am Only	11

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Master Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

GENDER: Male/Female

HEIGHT:

HAIR: Black/Brown/Blonde/Red/Grey/White/Bald

FACE COMPLEXION: Fresh/Ruddy/Sallow/Blemished

ACCENT: Local/Other

DRESS:

Male	Female
Hat	Hat
Coat	Coat
Jacket	Dress
Trousers	Skirt
Shirt	Jumper
Tie	Shoes
Shoes	Bag
Glasses	Jewellery

Male **Female**

Hat Hat

Coat Coat

Jacket Dress

Trousers Skirt

Shirt Jumper

Tie Shoes

Shoes Bag

Glasses Jewellery

ANY OTHER IDENTIFYING FEATURES?

EAST RENFREWSHIRE HSCP

CASCADE SYSTEM: EREN1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	4-5 The Avenue At Mearns, GLASGOW, G77 6EY	0141 639 5979	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Broom Pharmacy	271 Mearns Road, GLASGOW, G77 5LU	0141 639 8269	SAT All Day	2
Rowlands Pharmacy	Unit 2, Greenlaw Village, GLASGOW, G77 6NP	0141 639 1996	SAT All Day	3
Boots UK	182/4 Main Street, BARRHEAD, G78 1SL	0141 881 5686	SAT All Day	4
Rowlands Pharmacy	176 Main Street, BARRHEAD, G78 1SL	0141 881 1483	SAT All Day	5
Dears Pharmacy	124 Ayr Road, GLASGOW, G77 6EG	0141 639 2723	SAT All Day	6
Dr Donald R Fraser	152 Main Street, BARRHEAD, G78 1SG	0141 881 1750	SAT am Only	7
Neilston Pharmacy	55 Main Street, NEILSTON, G78 3NH	0141 881 1385	SAT am Only	8

EAST RENFREWSHIRE HSCP

CASCADE SYSTEM: EREN2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Superdrug Stores Plc	Unit 1 The Avenue, GLASGOW, G77 6EY	0141 639 7191	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Mackie Pharmacy	154 Fenwick Road, GLASGOW, G46 6XW	0141 638 0150	SAT All Day	2
Your Local Boots Pharmacy	12 The Toll, GLASGOW, G76 7BG	0141 638 8803	SAT All Day	3
Well Pharmacy	7 Eaglesham Road, GLASGOW, G76 7BU	0141 644 4640	SAT All Day	4
Scots Pharmacy	665 Clarkston Road, GLASGOW, G44 3SE	0141 637 6000	SAT am Only	5
Muirend Pharmacy	521- 523 Clarkston Road, GLASGOW, G44 3PN	0141 637 2014	SAT am Only	6
Busby Pharmacy	20 Main Street, GLASGOW, G76 8DU	0141 644 4344	SAT am Only	7
Eastwoodmains Pharmacy	37-39 Eastwoodmains Road, GLASGOW, G46 6PW	0141 638 0084	SAT am Only	8
Merryvale Pharmacy	15 Fenwick Road, GLASGOW, G46 6AU	0141 637 1907	SAT am Only	9
Eaglesham Pharmacy	14 Glasgow Road, GLASGOW, G76 0JQ	01355 303 148	SAT am Only	10
Howard Pharmacy	83 Seres Road, GLASGOW, G76 7NW	0141 620 0232	SAT am Only	11

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Master Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

GENDER: Male/Female

HEIGHT:

HAIR: Black/Brown/Blonde/Red/Grey/White/Bald

FACE COMPLEXION: Fresh/Ruddy/Sallow/Blemished

ACCENT: Local/Other

DRESS:

Male	Female
Hat	Hat
Coat	Coat
Jacket	Dress
Trousers	Skirt
Shirt	Jumper
Tie	Shoes
Shoes	Bag
Glasses	Jewellery

Male **Female**

Hat Hat

Coat Coat

Jacket Dress

Trousers Skirt

Shirt Jumper

Tie Shoes

Shoes Bag

Glasses Jewellery

ANY OTHER IDENTIFYING FEATURES?

EAST DUNBARTONSHIRE HSCP
CASCADE SYSTEM: ED 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Mackie Pharmacy	145 Spey Road, GLASGOW, G61 1LF	0141 942 6626	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	6 Main Street, GLASGOW, G62 6BL	0141 956 1241	SAT All Day	2
Amiry&Gilbride Pharmacy & Travel Clinic	8 New Kirk Road, GLASGOW, G61 3SL	0141 942 9248	SAT All Day	3
M&D Green Milngavie	16 Douglas Street, GLASGOW, G62 6PB	0141 956 5235	SAT All Day	4
Graeme Pharmacy	33 Station Road, GLASGOW, G62 8PG	0141 956 1710	SAT All Day	5
Your Local Boots Pharmacy	Unit 7 Baljaffray Shopping Centre, GLASGOW, G61 4RN	0141 943 0348	SAT am Only	6
J H C Suttie & Co	104 Drymen Road, GLASGOW, G61 3RA	0141 942 0274	SAT am Only	7
Reach Pharmacy	57 Milngavie Road, GLASGOW, G61 2DW	0141 943 1086	SAT am Only	8
M Farren Limited	133 Main Street, GLASGOW, G66 7DB	01360 312 458	SAT am Only	9
Campsie Pharmacy	6 Campsie Road, GLASGOW, G66 8EA	01360 312 389	SAT am Only	10
Twechar Pharmacy	Twechar Healthy Living & Enterprise Centre, GLASGOW, G65 9	01236 827 620	SAT am Only	11
Torrance Pharmacy	63 Main Street, GLASGOW, G64 4EN	01360 620 291	SAT am Only	12

EAST DUNBARTONSHIRE HSCP
CASCADE SYSTEM: ED 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Morrisons Pharmacy	Triangle Shopping Centre, Kirkintilloch Road, GLASGOW, G6	0141 772 1660	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	3 The Triangle Centre, GLASGOW, G64 2TR	0141 772 0070	SAT All Day	2
Boots UK	9, The Regent Centre, GLASGOW, G66 1JH	0141 776 3418	SAT All Day	3
Well Pharmacy	101 Cowgate, GLASGOW, G66 1JD	0141 776 1264	SAT All Day	4
Townhead Pharmacy	31 Townhead, GLASGOW, G66 1NG	0141 776 4435	SAT All Day	5
Cowgate Pharmacy	56 Cowgate, GLASGOW, G66 1HN	0141 776 4634	SAT am Only	6
Woodhill Pharmacy	168 Woodhill Road, GLASGOW, G64 1DH	0141 772 0114	SAT am Only	7
Pulse Pharmacy	10 Newdyke Road, GLASGOW, G66 2PX	0141 564 1211	SAT am Only	8
Bannerman's Pharmacy	75 Merkland Drive, GLASGOW, G66 3SJ	0141 777 7224	SAT am Only	9
Auchinairn Pharmacy	167 Auchinairn Road, GLASGOW, G64 1NG	0141 772 2752	SAT am Only	10
J F Forbes	193 Kirkintilloch Road, GLASGOW, G64 2LS	0141 772 1771	SAT am Only	11
Your Local Boots Pharmacy	92 Kirkintilloch Road, GLASGOW, G66 4LQ	0141 776 1202	SAT am Only	12

WEST DUNBARTONSHIRE HSCP
CASCADE SYSTEM: WD 1

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Dumbarton Pharmacy	70 High Street, DUMBARTON, G82 1PQ	01389 762 359	SAT All Day	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Boots UK	71 High Street, DUMBARTON, G82 1LS	01389 763 907	SAT All Day	2
Mackie Pharmacy	8 High Street, DUMBARTON, G82 1LL	01389 762 598	SAT All Day	3
M&D Green Alexandria	19 Mitchell Way, ALEXANDRIA, G83 0LW	01389 752 012	SAT All Day	4
Your Local Boots Pharmacy	11/13 Mitchell Way, ALEXANDRIA, G83 0LW	01389 752 038	SAT All Day	5
Boots UK	167/169 Main Street, ALEXANDRIA, G83 0NZ	01389 752 606	SAT All Day	6
Bonhill Pharmacy Ltd	Key Store Units 1-4, BONHILL, G83 9DZ	01389 722 822	SAT All Day	7
Well Pharmacy	11 Dalvait Road, BALLOCH, G83 8LA	01389 752 476	SAT All Day	8
Greenhead Pharmacy	2 Greenhead Road, DUMBARTON, G82 1EL	01389 742 225	SAT am Only	9
Clarkes Chemist	7c Merkins Avenue, DUMBARTON, G82 3EB	01389 768 818	SAT am Only	10
Brucehill Pharmacy	32a Brucehill Road, DUMBARTON, G82 4EW	01389 742 384	SAT am Only	11
Marchbanks Pharmacy	172 Main Street, DUMBARTON, G82 4PE	01389 752 914	SAT am Only	12
Station Road Pharmacy	19 Station Road, DUMBARTON, G82 1NR	01389 765 077	SAT am Only	13

WEST DUNBARTONSHIRE HSCP

CASCADE SYSTEM: WD 2

MASTER STATION	ADDRESS	PHONE	OPEN	NO.
Boots UK	98 Sylvania Way, CLYDEBANK, G81 2TL	0141 952 2217	SUN Open	1

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

PHARMACY	ADDRESS	PHONE	OPEN	NO.
Clan Chemists	3 Rockbank Place, CLYDEBANK, G81 5NZ	01389 873 764	SAT All Day	2
Kilbowie Pharmacy	375 Kilbowie Road, CLYDEBANK, G81 2TU	0141 952 9510	SAT All Day	3
Dalmuir Pharmacy	770/772 Dumbarton Road, CLYDEBANK, G81 4BY	0141 952 1285	SAT am Only	4
TLC Duntocher Pharmacy	64 Dumbarton Road, CLYDEBANK, G81 6HD	01389 872 255	SAT am Only	5
Lightburn Pharmacy	310 Dumbarton Road, GLASGOW, G60 5LW	01389 873 672	SAT am Only	6
Your Local Boots Pharmacy	48 North Elgin Street, CLYDEBANK, G81 1BZ	0141 562 0310	SAT am Only	7
Well Pharmacy	391 Kilbowie Road, CLYDEBANK, G81 2TX	0141 941 1777	SAT am Only	8
Willis Pharmacy	142 Duntocher Road, CLYDEBANK, G81 3NQ	0141 952 7066	SAT am Only	9