

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--------------------|--------------------------------------|---------------|----------|-----|
| Morrisons Pharmacy | 117 Riverford Road, GLASGOW, G43 1PU | 0141 649 0358 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Boots UK | Unit A 92 Kilmarnock Road, GLASGOW, G41 3NN | 0141 632 0924 | SAT All Day | 2 |
| Docherty Pharmacy | 224 Kilmarnock Road, GLASGOW, G43 1TY | 0141 632 3356 | SAT All Day | 3 |
| Mackie Pharmacy | 1067 Pollokshaws Road, GLASGOW, G41 3YF | 0141 649 8915 | SAT All Day | 4 |
| Rowlands Pharmacy | 116 Nithsdale Road, GLASGOW, G41 5RB | 0141 423 0086 | SAT All Day | 5 |
| Rowlands Pharmacy | Co-op Store, GLASGOW, G5 9ZR | 0141 429 5037 | SAT All Day | 6 |
| Queens Park Pharmacy | 751/753 Pollokshaws Road, GLASGOW, G41 2AE | 0141 423 0344 | SAT am Only | 7 |
| Pollokshields Pharmacy | 275 Maxwell Road, GLASGOW, G41 1TE | 0141 429 1919 | SAT am Only | 8 |
| Your Local Boots Pharmacy | 155 Crown Street, GLASGOW, G5 9XT | 0141 429 0416 | SAT am Only | 9 |
| Wellcare Pharmacy | 6 Minard Road, GLASGOW, G41 2HN | 0141 632 0243 | SAT am Only | 10 |
| Shawlands Pharmacy | 7-9 Kilmarnock Road, GLASGOW, G41 3YN | 0141 632 0293 | SAT am Only | 11 |

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------------|----------------------------------|---------------|-------------|-----|
| Harmony Row Pharmacy | 21 Harmony Row, GLASGOW, G51 3BA | 0141 445 5135 | SAT All Day | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|--------------------|---|---------------|-------------|-----|
| S H Mehta Pharmacy | 34 Admiral Street, GLASGOW, G41 1HU | 0141 429 1884 | SAT am Only | 2 |
| Nancy's Chemist | 16-18 Admiral Street, GLASGOW, G41 1HU | 0141 429 4131 | SAT am Only | 3 |
| Gilbride Chemists | 40 Paisley Road West, GLASGOW, G51 1LB | 0141 429 2995 | SAT am Only | 4 |
| Cessnock Pharmacy | 323 Paisley Road West, GLASGOW, G51 1LU | 0141 427 0347 | SAT am Only | 5 |
| Rowlands Pharmacy | 456 Paisley Road West, GLASGOW, G51 1PX | 0141 427 0424 | SAT am Only | 6 |
| Gilbride Chemists | 182 Copland Road, GLASGOW, G51 2UE | 0141 427 1676 | SAT am Only | 7 |
| Gilbride Chemists | 92 Langlands Road, GLASGOW, G51 3BQ | 0141 445 2087 | SAT am Only | 8 |
| Craigton Pharmacy | 2-4 Craigton Road, GLASGOW, G51 3TB | 0141 445 1352 | SAT am Only | 9 |
| Drumoyne Pharmacy | 60 Drumoyne Road, GLASGOW, G51 4AU | 0141 445 2552 | SAT am Only | 10 |

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 3

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--|---|---------------|-------------|-----|
| Amiry&Gilbride Pharmacy & Travel Clini | 1851-1855 Paisley Road West, GLASGOW, G52 3SX | 0141 882 1513 | SAT All Day | 1 |

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Community Pharmacy Development Team:

0141-201-6041

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|------------------------------|---|---------------|-------------|-----|
| Mackie Pharmacy | 1845 Paisley Road West, GLASGOW, G52 3SX | 0141 882 8535 | SAT All Day | 2 |
| Gilbride Chemists | 2232 Paisley Road West, GLASGOW, G52 3SJ | 0141 882 2046 | SAT All Day | 3 |
| Boots UK | 2115-2119 Paisley Road West, GLASGOW, G52 3JL | 0141 882 1063 | SAT All Day | 4 |
| Healthful Pharmacy Cardonald | Unit 9 1604 Paisley Road West, GLASGOW, G52 3QN | 0141 390 2418 | SAT am Only | 5 |
| Guidi Pharmacy Ltd | 139 Thurston Road, GLASGOW, G52 2AZ | 0141 882 1129 | SAT am Only | 6 |
| Your Local Boots Pharmacy | 50 Hillington Road South, GLASGOW, G52 2AA | 0141 882 8829 | SAT am Only | 7 |
| TLC Mosspark Pharmacy | 190 Mosspark Drive, GLASGOW, G52 1JS | 0141 427 9779 | SAT am Only | 8 |
| Thistle Pharmacy | 1258 Paisley Road West, GLASGOW, G52 1DP | 0141 427 1646 | SAT am Only | 9 |

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 4

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|--|---------------|----------|-----|
| Boots UK | Unit M3 Silverburn Shopping Centre, GLASGOW, G53 6AG | 0141 881 6967 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Your Local Boots Pharmacy | 220 Dalmellington Road, GLASGOW, G53 7FY | 0141 882 8877 | SAT All Day | 2 |
| Your Local Boots Pharmacy | 417 Victoria Road, GLASGOW, G42 8RW | 0141 423 1065 | SAT All Day | 3 |
| Your Local Boots Pharmacy | 426 Victoria Road, GLASGOW, G42 8YU | 0141 422 2604 | SAT All Day | 4 |
| Crosshill Pharmacy | 558 Cathcart Road, GLASGOW, G42 8YG | 0141 423 1856 | SAT am Only | 5 |
| Lyoncross Pharmacy | 54 Lyoncross Road, GLASGOW, G53 5UW | 0141 892 2370 | SAT am Only | 6 |
| Braidcraft Pharmacy | 10 Braidcraft Terrace, GLASGOW, G53 5EB | 0141 882 8700 | SAT am Only | 7 |
| Well Pharmacy | 403 Nitshill Road, GLASGOW, G53 7BN | 0141 881 8193 | SAT am Only | 8 |
| Well Pharmacy | Pollok Health Centre, GLASGOW, G53 6EQ | 0141 531 6826 | SAT Closed | 9 |
| Govanhill Pharmacy Ltd | Govanhill Health Centre, GLASGOW, G42 7DR | 0141 423 5530 | SAT Closed | 10 |

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 5

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|----------|-----|
| Houlihan Pharmacy Darnley | 9-10 Darnley Mains Road, GLASGOW, G53 7RH | 0141 621 2970 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Your Local Boots Pharmacy | 61b Main Street, GLASGOW, G46 7RX | 0141 638 1316 | SAT All Day | 2 |
| Capsule Pharmacy | Unit 3 Kennishead Ave, GLASGOW, G46 8PR | 0141 632 0222 | SAT All Day | 3 |
| Battlefield Pharmacy | 168a Battlefield Road, GLASGOW, G42 9JT | 0141 632 1364 | SAT All Day | 4 |
| Houlihan Pharmacy Arden | 60 Kyleakin Road, GLASGOW, G46 8DF | 0141 638 4489 | SAT am Only | 5 |
| Eastwood Pharmacy | 17 Fieldhead Square, GLASGOW, G43 1HL | 0141 632 0075 | SAT am Only | 6 |
| Catterson Pharmacy | 5-9 Mcarthur Street, GLASGOW, G43 1RU | 0141 632 1149 | SAT am Only | 7 |
| Langside Pharmacy | 90 Battlefield Road, GLASGOW, G42 9JN | 0141 632 0690 | SAT am Only | 8 |
| Rightdose Pharmacy | 1000 Cathcart Road, GLASGOW, G42 9XL | 0141 632 1202 | SAT am Only | 9 |
| Mount Florida Pharmacy | 1047 Cathcart Road, GLASGOW, G42 9AF | 0141 632 1335 | SAT am Only | 10 |
| Gilbride Chemists | 18 Glenmore Avenue, GLASGOW, G42 0EH | 0141 647 3364 | SAT am Only | 11 |

GLASGOW CITY HSCP - SOUTH

CASCADE SYSTEM: GS 6

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|-------------------|---------------------------------------|---------------|-------------|-----|
| Rowlands Pharmacy | 426 Carmunnock Road, GLASGOW, G44 5EH | 0141 637 0377 | SAT All Day | 1 |

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Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|----------------------|--|---------------|-------------|-----|
| Penney Pharmacy | 111 Clarkston Road, GLASGOW, G44 3BL | 0141 637 2638 | SAT am Only | 2 |
| Merrylee Pharmacy | 213-215 Clarkston Road, GLASGOW, G44 3DS | 0141 637 3747 | SAT am Only | 3 |
| Well Pharmacy | 9 Croftfoot Road, GLASGOW, G44 5JR | 0141 569 3106 | SAT am Only | 4 |
| Kellock Pharmacy Ltd | The Braes Shopping Centre, Unit 17, GLASGOW, G45 9AA | 0141 634 0613 | SAT am Only | 5 |
| Carmunnock Pharmacy | 17 Busby Road, GLASGOW, G76 9BP | 0141 644 1765 | SAT am Only | 6 |
| C H C (Pharmacy) Ltd | Castlemilk Health Centre, GLASGOW, G45 9AW | 0141 531 8558 | SAT Closed | 7 |

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5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|--|---------------|----------|-----|
| Boots UK | Block 6 Glasgow Fort Retail Park, GLASGOW, G34 9DL | 0141 773 4817 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|----------------------------|---|---------------|-------------|-----|
| Rowlands Pharmacy | 26 Bridgeton Cross, GLASGOW, G40 1BW | 0141 554 2643 | SAT All Day | 2 |
| Dickson Chemist | 21 Main Street, GLASGOW, G40 1QA | 0141 556 6729 | SAT am Only | 3 |
| Clarkes Chemist Dalmarnock | Dalmarnock Community Hub, GLASGOW, G40 3LJ | 0141 554 6116 | SAT am Only | 4 |
| Rowlands Pharmacy | 3 - 5 Main Street, GLASGOW, G69 6SG | 0141 771 7650 | SAT am Only | 5 |
| Rowlands Pharmacy | 186/188 Abercromby Street, GLASGOW, G40 2RZ | 0141 554 3281 | SAT am Only | 6 |
| Rowlands Pharmacy | Bridgeton Health Centre, GLASGOW, G40 2DA | 0141 531 6534 | SAT Closed | 7 |
| Rowlands Pharmacy | Baillieston Health Centre, GLASGOW, G69 7AD | 0141 531 8020 | SAT Closed | 8 |

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---------------------------------|---------------|----------|-----|
| Asda Pharmacy | Pharmacy Dept, GLASGOW, G31 4EB | 0141 414 1510 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Your Local Boots Pharmacy | 430-432 Duke Street, GLASGOW, G31 1QL | 0141 554 5448 | SAT All Day | 2 |
| SafeMeds Pharmacy | 584 Alexandra Parade, GLASGOW, G31 3BS | 0141 554 6921 | SAT All Day | 3 |
| Young & Mair | 1432 Gallowgate, GLASGOW, G31 4ST | 0141 554 0932 | SAT am Only | 4 |
| Kennyhill Pharmacy | 398-400 Cumbernauld Road, GLASGOW, G31 3NN | 0141 554 2165 | SAT am Only | 5 |
| Tollcross Pharmacy | 229 Tollcross Road, GLASGOW, G31 4UN | 0141 551 8310 | SAT am Only | 6 |
| Your Local Boots Pharmacy | 350b Duke Street, GLASGOW, G31 1RB | 0141 554 2988 | SAT am Only | 7 |
| Parkhead Pharmacy | Parkhead Hub, First Floor, GLASGOW, G31 5NZ | 0141 531 9025 | SAT Closed | 8 |
| Townhead H C Pharmacy | Townhead Health Centre, GLASGOW, G31 2ES | 0141 552 2050 | SAT Closed | 9 |

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 3

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--------------------|-----------------------------------|---------------|----------|-----|
| Morrisons Pharmacy | Ravenswood Road, GLASGOW, G69 7HU | 0141 771 9216 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Your Local Boots Pharmacy | 1035-1041 Shettleston Road, GLASGOW, G32 7PB | 0141 778 8301 | SAT All Day | 2 |
| Robertson Pharmacy | 1122 Shettleston Road, GLASGOW, G32 7PH | 0141 778 6161 | SAT am Only | 3 |
| Dickson Chemist | 1024 Tollcross Road, GLASGOW, G32 8UW | 0141 778 3310 | SAT am Only | 4 |
| Macbon Chemist | 1049 Tollcross Road, GLASGOW, G32 8UQ | 0141 763 0002 | SAT am Only | 5 |
| Gilbride Chemists | 170 Carmyle Avenue, GLASGOW, G32 8EE | 0141 641 3880 | SAT am Only | 6 |
| Rowlands Pharmacy | 1322 Shettleston Road, GLASGOW, G32 7YS | 0141 778 2017 | SAT am Only | 7 |
| Well Pharmacy | 1157-1159 Shettleston Road, GLASGOW, G32 7NB | 0141 778 5505 | SAT am Only | 8 |
| Well Pharmacy | 171-177 Baillieston Road, GLASGOW, G32 0TN | 0141 771 7994 | SAT am Only | 9 |
| Your Local Boots Pharmacy | 137 Abbeyhill Street, GLASGOW, G32 6LJ | 0141 778 1404 | SAT am Only | 10 |
| Lightburn Pharmacy | 971 Carntyne Road, GLASGOW, G32 6LY | 0141 774 2900 | SAT am Only | 11 |
| Shettleston Pharmacy Ltd | Shettleston Health Centre, GLASGOW, G32 7JZ | 0141 531 6210 | SAT Closed | 12 |

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 4

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|-------------------|---|---------------|----------|-----|
| Rowlands Pharmacy | Unit 25, 210 Springburn Way, GLASGOW, G21 1TU | 0141 558 5209 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|----------------------|--|---------------|-------------|-----|
| High Street Pharmacy | 128 High Street, GLASGOW, G1 1PQ | 0141 552 5929 | SAT All Day | 2 |
| Abbey Chemist | 83 Trongate, GLASGOW, G1 5HB | 0141 552 2528 | SAT All Day | 3 |
| Sighthill Pharmacy | K.a.t.s. Building, GLASGOW, G21 1RR | 0141 558 1451 | SAT am Only | 4 |
| Willis Pharmacy | 227 Wallacewell Road, GLASGOW, G21 3PR | 0141 557 2121 | SAT am Only | 5 |
| First Stop Pharmacy | 150 Petershill Road, GLASGOW, G21 4AL | 0141 558 7327 | SAT am Only | 6 |
| Rx Pharmacy | 590 Broomfield Road, GLASGOW, G21 3HN | 0141 557 0179 | SAT am Only | 7 |
| Royston Pharmacy | 119 Royston Road, GLASGOW, G21 2QN | 0141 552 4116 | SAT am Only | 8 |
| Rowlands Pharmacy | 225 Springburn Way, GLASGOW, G21 1DU | 0141 558 5259 | SAT am Only | 9 |
| Rowlands Pharmacy | Springburn Health Centre, GLASGOW, G21 1TR | 0141 558 5888 | SAT Closed | 10 |

GLASGOW CITY HSCP - NORTH EAST

CASCADE SYSTEM: GNE 5

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|--|---------------|----------|-----|
| Asda Pharmacy | Pharmacy Dept Monument Drive, GLASGOW, G33 1AD | 0141 557 6210 | SUN Open | 1 |

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 0141-201-6041
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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Easterhouse Pharmacy | Unit 38 Shandwick Square, GLASGOW, G34 9DT | 0141 378 7495 | SAT am Only | 2 |
| Peak Health Pharmacy | 77 Lochend Road, GLASGOW, G34 0JZ | 0141 773 2003 | SAT am Only | 3 |
| Houlihan Pharmacy Riddrie | 248 Smithycroft Road, GLASGOW, G33 2QZ | 0141 770 4540 | SAT am Only | 4 |
| D G Tarbet (Pharmacy) Ltd | 1236 Royston Road, GLASGOW, G33 1EX | 0141 770 4063 | SAT am Only | 5 |
| Rowlands Pharmacy | 69 Gilbertfield Street, GLASGOW, G33 3TT | 0141 774 3100 | SAT am Only | 6 |
| Apple Pharmacy | 11 Mossvale Crescent, GLASGOW, G33 5NZ | 0141 774 8632 | SAT am Only | 7 |
| Rowlands Pharmacy | Unit 2, 317 Hallhill Road, GLASGOW, G33 4RJ | 0141 781 1995 | SAT am Only | 8 |
| Your Local Boots Pharmacy | Easterhouse Health Centre, GLASGOW, G34 9HQ | 0141 771 9339 | SAT Closed | 9 |

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| | | |
|-------------------------|--|---------------|
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| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|-------------------------------------|---------------|----------|-----|
| Well Pharmacy | 263 Alderman Road, GLASGOW, G13 3AY | 0141 959 1914 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

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Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Reach Pharmacy | 1094 Argyle Street, GLASGOW, G3 8LY | 0141 204 0298 | SAT All Day | 2 |
| Mackie Pharmacy | 165 Hyndland Road, GLASGOW, G12 9HT | 0141 339 3235 | SAT All Day | 3 |
| Willis Pharmacy | 298 Dyke Road, GLASGOW, G13 4QU | 0141 959 2456 | SAT am Only | 4 |
| Park Road Pharmacy | 405 Great Western Road, GLASGOW, G4 9HY | 0141 339 5979 | SAT am Only | 5 |
| Your Local Boots Pharmacy | 1278 Argyle Street, GLASGOW, G3 8AA | 0141 339 3353 | SAT am Only | 6 |
| Dickson Chemist | 1239/1243 Dumbarton Road, GLASGOW, G14 9UT | 0141 959 9150 | SAT am Only | 7 |
| Dunnet Pharmacy | 1399 Dumbarton Road, GLASGOW, G14 9XS | 0141 959 2196 | SAT am Only | 8 |
| Knightswood Pharmacy | 195-197 Knightswood Road, GLASGOW, G13 2EX | 0141 959 2063 | SAT am Only | 9 |
| Sinclair Pharmacy | 1907 Dumbarton Road, GLASGOW, G14 0YS | 0141 959 2422 | SAT am Only | 10 |
| Care Pharmacy | 2358-2360 Dumbarton Road, GLASGOW, G14 0JX | 0141 959 1478 | SAT am Only | 11 |
| Willis Pharmacy | 1566 Dumbarton Road, GLASGOW, G14 9DB | 0141 959 2551 | SAT am Only | 12 |

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--------------------|---------------------------------|---------------|----------|-----|
| Morrisons Pharmacy | 900 Crow Road, GLASGOW, G13 1JD | 0141 959 5689 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|---|---------------|-------------|-----|
| Boots UK | 277 Byres Road, GLASGOW, G12 8TL | 0141 339 1954 | SUN Open | 2 |
| Your Local Boots Pharmacy | 693 Great Western Road, GLASGOW, G12 8RA | 0141 339 0012 | SAT All Day | 3 |
| Your Local Boots Pharmacy | 26 Norby Road, GLASGOW, G11 7BN | 0141 334 2524 | SAT All Day | 4 |
| Amiry&Gilbride Pharmacy & Travel Clinic | 63 Kinfauns Drive, GLASGOW, G15 7TG | 0141 944 5724 | SAT All Day | 5 |
| Amiry&Gilbride Pharmacy & Travel Clinic | 1600 Great Western Road, GLASGOW, G13 1HQ | 0141 959 0353 | SAT All Day | 6 |
| Sinclair Pharmacy | 24 Dunkenny Square, GLASGOW, G15 8NB | 0141 944 3479 | SAT am Only | 7 |
| Your Local Boots Pharmacy | 90 Fulton Street, GLASGOW, G13 1DS | 0141 958 0634 | SAT am Only | 8 |
| Garscadden Pharmacy | 47 Garscadden Road, GLASGOW, G15 6UH | 0141 944 1577 | SAT am Only | 9 |
| M&M Healthcare | 10 Achamore Road, GLASGOW, G15 8QS | 0141 949 0906 | SAT am Only | 10 |

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 3

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|-------------------------------------|---------------|----------|-----|
| Boots UK | 55 St Enoch Centre, GLASGOW, G1 4LZ | 0141 248 7387 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|--------------------------|--|---------------|-------------|-----|
| Maryhill Pharmacy | 10 Gorstan Street, GLASGOW, G23 5QA | 0141 946 1632 | SAT All Day | 2 |
| Houlihan Pharmacy Possil | 128 Saracen Street, GLASGOW, G22 5AR | 0141 336 8561 | SAT am Only | 3 |
| Cadder Pharmacy | 52 Skirsa Street, GLASGOW, G23 5BA | 0141 946 8502 | SAT am Only | 4 |
| Possil Pharmacy | 171-173 Saracen Street, GLASGOW, G22 5JL | 0141 336 8075 | SAT am Only | 5 |
| Liddesdale Pharmacy | 59 Liddesdale Square, GLASGOW, G22 7BT | 0141 772 1830 | SAT am Only | 6 |
| Milton Pharmacy | 137 Scaraway Street, GLASGOW, G22 7EU | 0141 772 1423 | SAT am Only | 7 |
| Westray Pharmacy | 9 Westray Circus, GLASGOW, G22 7BE | 0141 336 8914 | SAT am Only | 8 |
| Rowlands Pharmacy | 144 Balmore Road, GLASGOW, G22 6LJ | 0141 336 8180 | SAT am Only | 9 |
| Bannerman's Pharmacy | 220/222 Saracen Street, GLASGOW, G22 5ER | 0141 336 8114 | SAT pm Only | 10 |

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 4

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---|---------------|----------|-----|
| Boots UK | Unit 13 Caledonia Centre, GLASGOW, G1 3SQ | 0141 221 7107 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|-----------------------------|---|---------------|-------------|-----|
| Boots UK | Level 3 Buchanan Galleries, GLASGOW, G1 2GF | 0141 333 9306 | SUN Open | 2 |
| Dickson Chemist | 510 Dumbarton Road, GLASGOW, G11 6SN | 0141 334 2268 | SAT All Day | 3 |
| Boots UK | 368 Dumbarton Road, GLASGOW, G11 6RZ | 0141 339 4565 | SAT All Day | 4 |
| Willis Pharmacy | 764 Anniesland Road, GLASGOW, G14 0YU | 0141 959 0618 | SAT All Day | 5 |
| Partick Pharmacy | 160 Dumbarton Road, GLASGOW, G11 6XE | 0141 334 4840 | SAT am Only | 6 |
| Buchanan & Campbell Chemist | 364a Dumbarton Road, GLASGOW, G11 6RZ | 0141 334 0353 | SAT am Only | 7 |
| Houlihan Pharmacy | 312 Dumbarton Road, GLASGOW, G11 6TF | 0141 339 2349 | SAT am Only | 8 |
| J A Hogarth (Chemists) Ltd | 308 Crow Road, GLASGOW, G11 7HS | 0141 339 0304 | SAT am Only | 9 |
| First Stop Pharmacy | 125 Cleveden Road, GLASGOW, G12 0JU | 0141 339 5258 | SAT am Only | 10 |

GLASGOW CITY HSCP - NORTH WEST

CASCADE SYSTEM: GNW 5

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---|---------------|----------|-----|
| Boots UK | 200 Sauchiehall Street, GLASGOW, G2 3EN | 0141 332 1925 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|--|---------------|-------------|-----|
| Amiry&Gilbride Pharmacy & Travel Clinic | 127-135 Great Western Road, GLASGOW, G4 9AH | 0141 332 1478 | SAT All Day | 2 |
| Maryhill Pharmacy | 1129 Maryhill Road, GLASGOW, G20 9AZ | 0141 945 1842 | SAT All Day | 3 |
| Gairbraid Pharmacy | 1421 Maryhill Road, GLASGOW, G20 9AA | 0141 946 3389 | SAT All Day | 4 |
| LG Pharmacy | 476 St Vincent Street, GLASGOW, G3 8XU | 0141 221 3690 | SAT am Only | 5 |
| North Park Pharmacy | 535 Maryhill Road, GLASGOW, G20 7UH | 0141 946 3212 | SAT am Only | 6 |
| Bannerman's Pharmacy | 100 Napiershall Street, GLASGOW, G20 6HS | 0141 332 5444 | SAT am Only | 7 |
| Bannerman's Pharmacy | 663-667 Garscube Road, GLASGOW, G20 7JX | 0141 332 5713 | SAT am Only | 8 |
| Maryhill Dispensary Ltd | Maryhill Health & Social Care Centre, GLASGOW, G20 8FB | 0141 451 2623 | SAT Closed | 9 |

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

INVERCLYDE HSCP

CASCADE SYSTEM: INV 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---------------------------------|---------------|----------|-----|
| Tesco Pharmacy | Tesco Store, GREENOCK, PA15 1LE | 01475 295 110 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|-----------------------|---|---------------|-------------|-----|
| Well Pharmacy | 10 Kilblain Street, GREENOCK, PA15 1SR | 01475 202 130 | SAT All Day | 2 |
| Clyde Pharmacy | 197-199 Roxburgh Street, GREENOCK, PA15 4DA | 01475 722 733 | SAT All Day | 3 |
| TLC Pierhead Pharmacy | 118 Shore Street, GOUROCK, PA19 1QZ | 01475 639 489 | SAT am Only | 4 |
| Pettigrew's Pharmacy | 38 Cardwell Road, GOUROCK, PA19 1UH | 01475 632 028 | SAT am Only | 5 |
| Hagan Pharmacy | 119-121 Grieve Road, GREENOCK, PA16 7AW | 01475 722 965 | SAT am Only | 6 |
| TLC Gourock Pharmacy | 2a Cowal View, GOUROCK, PA19 1EH | 01475 638 712 | SAT am Only | 7 |
| TLC Inverkip Pharmacy | 2a Kip Park, INVERKIP, PA16 0FZ | 01475 522 784 | SAT am Only | 8 |
| Wemyss Bay Pharmacy | Ardgowan Road, WEMYSS BAY, PA18 6AT | 01475 522 995 | SAT am Only | 9 |
| Well Pharmacy | 34 Roxburgh Street, GREENOCK, PA15 4NR | 01475 722 526 | SAT am Only | 10 |

INVERCLYDE HSCP

CASCADE SYSTEM: INV 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|-------------------------------------|---------------|----------|-----|
| Boots UK | 43 Hamilton Way, GREENOCK, PA15 1RQ | 01475 720 805 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Rowlands Pharmacy | 8-14 Dubbs Road, PORT GLASGOW, PA14 5UA | 01475 704 355 | SAT All Day | 2 |
| M&D Green | 12 John Wood Street, PORT GLASGOW, PA14 5HU | 01475 741 035 | SAT All Day | 3 |
| Your Local Boots Pharmacy | 1-2 Stewart Place, KILMACOLM, PA13 4AF | 01505 872 926 | SAT All Day | 4 |
| M&D Green | 11/13 Fore Street, PORT GLASGOW, PA14 5EE | 01475 741 029 | SAT am Only | 5 |
| McDade Pharmacy | 88 Belville Street, GREENOCK, PA15 4TA | 01475 722 940 | SAT am Only | 6 |
| E R McAnerney | 182 Dunlop Street, GREENOCK, PA16 9DP | 01475 722 805 | SAT am Only | 7 |
| Still Pharmacy | 1 Burns Square, GREENOCK, PA16 0NT | 01475 636 396 | SAT am Only | 8 |
| Holmscroft H C Ltd | Greenock Health And Care Centre, GREENOCK, PA15 4NH | 01475 722 615 | SAT Closed | 9 |

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

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PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--|----------------------------------|---------------|-------------|-----|
| Amiry&Gilbride Pharmacy & Travel Clini | 10 High Street, PAISLEY, PA1 2BS | 0141 889 2304 | SAT All Day | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
0141-201-6041
0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|--|---------------|-------------|-----|
| Your Local Boots Pharmacy | 28 Central Way, PAISLEY, PA1 1EH | 0141 887 4502 | SAT All Day | 2 |
| Boots UK | Unit 11 Paisley Centre, PAISLEY, PA1 2AF | 0141 889 3897 | SAT All Day | 3 |
| Well Pharmacy | 61 Neilston Road, PAISLEY, PA2 6LZ | 0141 889 3687 | SAT All Day | 4 |
| Abbey Chemist | Lonend, PAISLEY, PA1 1SU | 0141 889 9883 | SAT All Day | 5 |
| Abbey Chemist | 27 Gauze Street, PAISLEY, PA1 1ES | 0141 889 3377 | SAT am Only | 6 |
| Your Local Boots Pharmacy | 66 Netherhill Road, PAISLEY, PA3 4RL | 0141 561 1020 | SAT am Only | 7 |
| Amiry&Gilbride Pharmacy & Travel Clinic | 94 Causeyside Street, PAISLEY, PA1 1TX | 0141 887 7842 | SAT am Only | 8 |
| Your Local Boots Pharmacy | 6 Neilston Road, PAISLEY, PA2 6LN | 0141 887 7400 | SAT am Only | 9 |
| Amiry&Gilbride Pharmacy & Travel Clinic | 19 Neilston Road, PAISLEY, PA2 6LL | 0141 889 2216 | SAT am Only | 10 |
| Glenburn Pharmacy | 2/4 Skye Crescent, PAISLEY, PA2 8EL | 0141 884 4842 | SAT am Only | 11 |
| Foxbar Pharmacy | 57 Ivanhoe Road, PAISLEY, PA2 0JZ | 01505 816 889 | SAT am Only | 12 |
| Well Pharmacy | 11 Broomlands Street, PAISLEY, PA1 2LS | 0141 889 2576 | SAT Closed | 13 |

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---------------------------------|---------------|----------|-----|
| Asda Pharmacy | Pharmacy Dept, LINWOOD, PA1 2AB | 0141 842 8520 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|--|---------------|-------------|-----|
| Your Local Boots Pharmacy | Unit 4 Clippens Road, LINWOOD, PA3 3PU | 01505 327 505 | SAT All Day | 2 |
| Amiry&Gilbride Pharmacy & Travel Clinic | Unit 19a Bridge Street, PAISLEY, PA3 3DB | 01505 322 914 | SAT All Day | 3 |
| Your Local Boots Pharmacy | 15 Livery Walk, BRIDGE OF WEIR, PA11 3NN | 01505 613 614 | SAT All Day | 4 |
| M&D Green 72 High Street Pharmacy | 72 High Street, JOHNSTONE, PA5 8SG | 01505 335 986 | SAT All Day | 5 |
| Boots UK | 52c High Street, JOHNSTONE, PA5 8AN | 01505 320 396 | SAT All Day | 6 |
| M&D Green William Street Pharmacy | 5 - 7 William Street, JOHNSTONE, PA5 8DP | 01505 320 116 | SAT All Day | 7 |
| Well Pharmacy | 18 Quarry Street, JOHNSTONE, PA5 8DZ | 01505 320 196 | SAT am Only | 8 |
| Davidsons Chemists | 22 High Barholm, KILBARCHAN, PA10 2EQ | 01505 705 822 | SAT am Only | 9 |
| Your Local Boots Pharmacy | Houston Medical Centre, HOUSTON, PA6 7AR | 01505 614 739 | SAT am Only | 10 |

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 3

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|---|---------------|----------|-----|
| Boots UK | Braehead Shopping Centre Unit MSU 3, GLASGOW, G51 4BP | 0141 885 9099 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|---|---------------|-------------|-----|
| Well Pharmacy | 4 High Street, RENFREW, PA4 8QR | 0141 886 2085 | SAT All Day | 2 |
| Your Local Boots Pharmacy | 142/144 Paisley Road, RENFREW, PA4 8DA | 0141 885 1544 | SAT All Day | 3 |
| Your Local Boots Pharmacy | 118/120 Paisley Road, RENFREW, PA4 8HE | 0141 886 2148 | SAT am Only | 4 |
| Well Pharmacy | 4a Mains Drive, ERSKINE, PA8 7JQ | 0141 812 5788 | SAT am Only | 5 |
| Andrew Hughes Chemist | Unit 4 Bridgewater Centre, ERSKINE, PA8 7AA | 0141 812 0112 | SAT am Only | 6 |
| Rowlands Pharmacy | Bargarran Centre, ERSKINE, PA8 6BS | 0141 812 2846 | SAT am Only | 7 |
| Bishopton Pharmacy | 111 Greenock Road, BISHOPTON, PA7 5AX | 01505 862 370 | SAT am Only | 8 |

RENFREWSHIRE HSCP

CASCADE SYSTEM: REN 4

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|-------------------|-----------------------------------|---------------|-------------|-----|
| Rowlands Pharmacy | 9 Hairst Street, RENFREW, PA4 8QU | 0141 561 0060 | SAT All Day | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

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| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|--|---------------|-------------|-----|
| Mackie Pharmacy | 75 Glasgow Road, PAISLEY, PA1 3PE | 0141 889 2256 | SAT All Day | 2 |
| Houlihan Pharmacy | 38 Love Street, PAISLEY, PA3 2DY | 0141 889 5741 | SAT am Only | 3 |
| Reach Pharmacy | 179 Main Road, ELDESLIE, PA5 9ES | 01505 335 275 | SAT am Only | 4 |
| Well Pharmacy | 24 Glasgow Road, PAISLEY, PA1 3QH | 0141 889 2514 | SAT am Only | 5 |
| Amiry&Gilbride Pharmacy & Travel Clinic | Tannahill Centre, PAISLEY, PA3 1NT | 0141 849 1030 | SAT am Only | 6 |
| Reach Pharmacy | 80 Sycamore Avenue, JOHNSTONE, PA5 0BL | 01505 321 413 | SAT am Only | 7 |
| Reach Pharmacy | 41 Hallhill Road, JOHNSTONE, PA5 0SA | 01505 704 142 | SAT am Only | 8 |
| Reach Pharmacy | The Village Store, HOWWOOD, PA9 1BQ | 01505 706 576 | SAT am Only | 9 |
| M&D Green Lochwinnoch Pharmacy | 14a High Street, LOCHWINNOCH, PA12 4DA | 01505 842 227 | SAT am Only | 10 |
| M&D Green Ralston | 5 Penilee Road, PAISLEY, PA1 3ES | 0141 810 3601 | SAT am Only | 11 |

COMMUNITY PHARMACY EARLY WARNING SYSTEM

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To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

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| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

EAST RENFREWSHIRE HSCP

CASCADE SYSTEM: EREN1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|--|---------------|----------|-----|
| Boots UK | 4-5 The Avenue At Mearns, GLASGOW, G77 6EY | 0141 639 5979 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|--------------------|--|---------------|-------------|-----|
| Broom Pharmacy | 271 Mearns Road, GLASGOW, G77 5LU | 0141 639 8269 | SAT All Day | 2 |
| Rowlands Pharmacy | Unit 2, Greenlaw Village, GLASGOW, G77 6NP | 0141 639 1996 | SAT All Day | 3 |
| Boots UK | 182/4 Main Street, BARRHEAD, G78 1SL | 0141 881 5686 | SAT All Day | 4 |
| Rowlands Pharmacy | 176 Main Street, BARRHEAD, G78 1SL | 0141 881 1483 | SAT All Day | 5 |
| Dears Pharmacy | 124 Ayr Road, GLASGOW, G77 6EG | 0141 639 2723 | SAT All Day | 6 |
| Dr Donald R Fraser | 152 Main Street, BARRHEAD, G78 1SG | 0141 881 1750 | SAT am Only | 7 |
| Neilston Pharmacy | 55 Main Street, NEILSTON, G78 3NH | 0141 881 1385 | SAT am Only | 8 |

EAST RENFREWSHIRE HSCP

CASCADE SYSTEM: EREN2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------------|-------------------------------------|---------------|----------|-----|
| Superdrug Stores Plc | Unit 1 The Avenue, GLASGOW, G77 6EY | 0141 639 7191 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Mackie Pharmacy | 154 Fenwick Road, GLASGOW, G46 6XW | 0141 638 0150 | SAT All Day | 2 |
| Your Local Boots Pharmacy | 12 The Toll, GLASGOW, G76 7BG | 0141 638 8803 | SAT All Day | 3 |
| Well Pharmacy | 7 Eaglesham Road, GLASGOW, G76 7BU | 0141 644 4640 | SAT All Day | 4 |
| Scots Pharmacy | 665 Clarkston Road, GLASGOW, G44 3SE | 0141 637 6000 | SAT am Only | 5 |
| Muirend Pharmacy | 521- 523 Clarkston Road, GLASGOW, G44 3PN | 0141 637 2014 | SAT am Only | 6 |
| Busby Pharmacy | 20 Main Street, GLASGOW, G76 8DU | 0141 644 4344 | SAT am Only | 7 |
| Eastwoodmains Pharmacy | 37-39 Eastwoodmains Road, GLASGOW, G46 6PW | 0141 638 0084 | SAT am Only | 8 |
| Merryvale Pharmacy | 15 Fenwick Road, GLASGOW, G46 6AU | 0141 637 1907 | SAT am Only | 9 |
| Eaglesham Pharmacy | 14 Glasgow Road, GLASGOW, G76 0JQ | 01355 303 148 | SAT am Only | 10 |
| Howard Pharmacy | 83 Seres Road, GLASGOW, G76 7NW | 0141 620 0232 | SAT am Only | 11 |

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

EAST DUNBARTONSHIRE HSCP

CASCADE SYSTEM: ED 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|-----------------|---------------------------------|---------------|-------------|-----|
| Mackie Pharmacy | 145 Spey Road, GLASGOW, G61 1LF | 0141 942 6626 | SAT All Day | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---|--|---------------|-------------|-----|
| Boots UK | 6 Main Street, GLASGOW, G62 6BL | 0141 956 1241 | SAT All Day | 2 |
| Amiry&Gilbride Pharmacy & Travel Clinic | 8 New Kirk Road, GLASGOW, G61 3SL | 0141 942 9248 | SAT All Day | 3 |
| M&D Green Milngavie | 16 Douglas Street, GLASGOW, G62 6PB | 0141 956 5235 | SAT All Day | 4 |
| Graeme Pharmacy | 33 Station Road, GLASGOW, G62 8PG | 0141 956 1710 | SAT All Day | 5 |
| Your Local Boots Pharmacy | Unit 7 Baljaffray Shopping Centre, GLASGOW, G61 4RN | 0141 943 0348 | SAT am Only | 6 |
| J H C Suttie & Co | 104 Drymen Road, GLASGOW, G61 3RA | 0141 942 0274 | SAT am Only | 7 |
| Reach Pharmacy | 57 Milngavie Road, GLASGOW, G61 2DW | 0141 943 1086 | SAT am Only | 8 |
| M Farren Limited | 133 Main Street, GLASGOW, G66 7DB | 01360 312 458 | SAT am Only | 9 |
| Campsie Pharmacy | 6 Campsie Road, GLASGOW, G66 8EA | 01360 312 389 | SAT am Only | 10 |
| Twechar Pharmacy | Twechar Healthy Living & Enterprise Centre, GLASGOW, G65 9 | 01236 827 620 | SAT am Only | 11 |
| Torrance Pharmacy | 63 Main Street, GLASGOW, G64 4EN | 01360 620 291 | SAT am Only | 12 |

EAST DUNBARTONSHIRE HSCP

CASCADE SYSTEM: ED 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--------------------|---|---------------|----------|-----|
| Morrisons Pharmacy | Triangle Shopping Centre, Kirkintilloch Road, GLASGOW, G6 | 0141 772 1660 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
 0141-201-6041
 0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Boots UK | 3 The Triangle Centre, GLASGOW, G64 2TR | 0141 772 0070 | SAT All Day | 2 |
| Boots UK | 9, The Regent Centre, GLASGOW, G66 1JH | 0141 776 3418 | SAT All Day | 3 |
| Well Pharmacy | 101 Cowgate, GLASGOW, G66 1JD | 0141 776 1264 | SAT All Day | 4 |
| Townhead Pharmacy | 31 Townhead, GLASGOW, G66 1NG | 0141 776 4435 | SAT All Day | 5 |
| Cowgate Pharmacy | 56 Cowgate, GLASGOW, G66 1HN | 0141 776 4634 | SAT am Only | 6 |
| Woodhill Pharmacy | 168 Woodhill Road, GLASGOW, G64 1DH | 0141 772 0114 | SAT am Only | 7 |
| Pulse Pharmacy | 10 Newdyke Road, GLASGOW, G66 2PX | 0141 564 1211 | SAT am Only | 8 |
| Bannerman's Pharmacy | 75 Merkland Drive, GLASGOW, G66 3SJ | 0141 777 7224 | SAT am Only | 9 |
| Auchinairn Pharmacy | 167 Auchinairn Road, GLASGOW, G64 1NG | 0141 772 2752 | SAT am Only | 10 |
| J F Forbes | 193 Kirkintilloch Road, GLASGOW, G64 2LS | 0141 772 1771 | SAT am Only | 11 |
| Your Local Boots Pharmacy | 92 Kirkintilloch Road, GLASGOW, G66 4LQ | 0141 776 1202 | SAT am Only | 12 |

COMMUNITY PHARMACY EARLY WARNING SYSTEM

1. OBJECTIVE:

To forewarn pharmacies of any incidents relative to drugs, i.e. forged prescriptions, drug problems, security matters, Class 1 drug alerts, Immediate Public Health messages etc.

2. PROCEDURE:

Any pharmacist can start the cascade system by telephoning the master station with the message to be circulated. The master station will commence the chain of calls by telephoning the next pharmacy in the list who in turn, will telephone the next pharmacy as so forth until the last pharmacy calls the Mater Station thus completing the cycle. Pharmacies, which are closed, should be by-passed. If you by-pass a closed pharmacy it would be helpful if you could telephone them as soon as they are open.

Please ensure the current version of this cascade is easily available and that all staff, including locums, are aware of the procedure.

PLEASE NOTE - MESSAGES SHOULD BE KEPT AS BRIEF AS POSSIBLE AND PASSED ON AS QUICKLY AS POSSIBLE

3. BOARD/PUBLIC HEALTH/HOSPITAL INITIATION:

If the cascade is initiated by Board/Public Health/ hospital pharmacy staff they should contact the respective Master Station(s) within each HSCP.

4. COMMUNITY PHARMACY - NORMAL HOURS OF SERVICE:

Five days of the week (less any public holidays) - 9.00am until 5.30pm. One week day - 9.00am to 1.00pm (pharmacies closed on Saturday afternoons are identified as SAT/pmClose). Out with these hours; Pharmacies which are opened on Sundays are identified as SUN/Open and those closed all day Saturdays are identified as SAT/Close.

5. INSTANCES OF SUSPICIOUS BEHAVIOUR - SUGGESTED PRINCIPAL INFORMATION THAT MIGHT BE SHARED:

| | | |
|-------------------------|--|---------------|
| GENDER: | Male/Female | |
| HEIGHT: | | |
| HAIR: | Black/Brown/Blonde/Red/Grey/White/Bald | |
| FACE COMPLEXION: | Fresh/Ruddy/Sallow/Blemished | |
| ACCENT: | Local/Other | |
| DRESS: | Male | Female |
| | Hat | Hat |
| | Coat | Coat |
| | Jacket | Dress |
| | Trousers | Skirt |
| | Shirt | Jumper |
| | Tie | Shoes |
| | Shoes | Bag |
| | Glasses | Jewellery |

ANY OTHER IDENTIFYING FEATURES?

WEST DUNBARTONSHIRE HSCP

CASCADE SYSTEM: WD 1

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|--------------------|------------------------------------|---------------|-------------|-----|
| Dumbarton Pharmacy | 70 High Street, DUMBARTON, G82 1PQ | 01389 762 359 | SAT All Day | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:
0141-201-6041
0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Boots UK | 71 High Street, DUMBARTON, G82 1LS | 01389 763 907 | SAT All Day | 2 |
| Mackie Pharmacy | 8 High Street, DUMBARTON, G82 1LL | 01389 762 598 | SAT All Day | 3 |
| M&D Green Alexandria | 19 Mitchell Way, ALEXANDRIA, G83 0LW | 01389 752 012 | SAT All Day | 4 |
| Your Local Boots Pharmacy | 11/13 Mitchell Way, ALEXANDRIA, G83 0LW | 01389 752 038 | SAT All Day | 5 |
| Boots UK | 167/169 Main Street, ALEXANDRIA, G83 0NZ | 01389 752 606 | SAT All Day | 6 |
| Bonhill Pharmacy Ltd | Key Store Units 1 - 4, BONHILL, G83 9DZ | 01389 722 822 | SAT All Day | 7 |
| Well Pharmacy | 11 Dalvait Road, BALLOCH, G83 8LA | 01389 752 476 | SAT All Day | 8 |
| Greenhead Pharmacy | 2 Greenhead Road, DUMBARTON, G82 1EL | 01389 742 225 | SAT am Only | 9 |
| Clarkes Chemist | 7c Merkins Avenue, DUMBARTON, G82 3EB | 01389 768 818 | SAT am Only | 10 |
| Brucehill Pharmacy | 32a Brucehill Road, DUMBARTON, G82 4EW | 01389 742 384 | SAT am Only | 11 |
| Marchbanks Pharmacy | 172 Main Street, DUMBARTON, G82 4PE | 01389 752 914 | SAT am Only | 12 |
| Station Road Pharmacy | 19 Station Road, DUMBARTON, G82 1NR | 01389 765 077 | SAT am Only | 13 |

WEST DUNBARTONSHIRE HSCP

CASCADE SYSTEM: WD 2

| MASTER STATION | ADDRESS | PHONE | OPEN | NO. |
|----------------|-------------------------------------|---------------|----------|-----|
| Boots UK | 98 Sylvania Way, CLYDEBANK, G81 2TL | 0141 952 2217 | SUN Open | 1 |

Master Station contacts ORIGINATOR of message to confirm completion of cascade system.

Community Pharmacy Development Team:

0141-201-6041

0141-201-6042

Last pharmacy contacts Master Station to confirm cascade complete.

* When the message is received on a Saturday (after 1pm) the last pharmacy in the list OPEN "SAT All Day" becomes the last pharmacy in the cascade and should contact the master station.

| PHARMACY | ADDRESS | PHONE | OPEN | NO. |
|---------------------------|--|---------------|-------------|-----|
| Clan Chemists | 3 Rockbank Place, CLYDEBANK, G81 5NZ | 01389 873 764 | SAT All Day | 2 |
| Kilbowie Pharmacy | 375 Kilbowie Road, CLYDEBANK, G81 2TU | 0141 952 9510 | SAT All Day | 3 |
| Dalmuir Pharmacy | 770/772 Dumbarton Road, CLYDEBANK, G81 4BY | 0141 952 1285 | SAT am Only | 4 |
| TLC Duntocher Pharmacy | 64 Dumbarton Road, CLYDEBANK, G81 6HD | 01389 872 255 | SAT am Only | 5 |
| Lightburn Pharmacy | 310 Dumbarton Road, GLASGOW, G60 5LW | 01389 873 672 | SAT am Only | 6 |
| Your Local Boots Pharmacy | 48 North Elgin Street, CLYDEBANK, G81 1BZ | 0141 562 0310 | SAT am Only | 7 |
| Well Pharmacy | 391 Kilbowie Road, CLYDEBANK, G81 2TX | 0141 233 0207 | SAT am Only | 8 |
| Willis Pharmacy | 142 Duntocher Road, CLYDEBANK, G81 3NQ | 0141 952 7066 | SAT am Only | 9 |