

Key Facts for NHS Flu GG&C Flu Season 2024/25

Full Update: October 2024

Q – When will the service run?

The service will run from 1st October 2024 – 31st March 2025 (inclusive), in parallel with other providers.

Q – Who can I vaccinate under the service?

Any eligible patient can have their vaccination administered via Community Pharmacy.

Community Pharmacy should focus on patients in the following cohorts:

- All those aged 65 and over;
- All those aged 18 to under 65 in defined risk groups.
This includes:
 - Those in clinical at risk groups set out in Green Book Chapter 19;
 - Those experiencing homelessness;
 - Those experiencing substance misuse;
 - Asylum Seekers living in Home Office hotel or B&B accommodation;
 - Pregnant women.

Q – Where can I vaccinate patients?

Under this service vaccinations will be administered either within, or out with pharmacy premises, in a suitable private area which must comply with the minimum requirements set out within the SLA.

Q – Can I vaccinate Care Home Staff in the Care Home?

Yes – this is solely at the discretion of the Participant and by arrangement with the individual Care Home. A list of

participating pharmacies willing to undertake the service within the Care Home setting has been provided to the Care Home Group and participating pharmacies may be approached.

There is no additional payment for administering vaccinations in the Care Home setting.

Q – Which categories of patient are NOT eligible for the service?

- Children under the age of 18#;
- The well 50 – 64 years olds;
- Teachers; and
- Prison staff

The Childhood Team will be offering a flu mop up service week beginning 16th December for those who missed their nasal flu due to absence from school. In addition they will also go back into schools for further mop ups after Christmas. Local Teams can be contacted if parents particularly want their child to receive nasal flu before Christmas. Contact Details for the Teams are provided at the end of this document.

Q – Can I vaccinate a SCW (Social Care Worker) who lives in another Health Board area, but works in GGC?

Access to the service for SCWs is predicated on where the person is employed. So all SCWs who are employed in GGC are eligible for the service, regardless of where they live.

Q – I have been approached by a patient who isn't 60 until February 2025 – can I vaccinate them?

Participants can vaccinate any patient who will attain the age of 60 on or before 31st March 2025.

Q – What is the position with vaccines?

Stock will be available to order via Movianto's Marketplace portal from week beginning Monday 16th September 2024.

Each pharmacy has been allocated:

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QIVc

- 4 x packs of QIVc for the entire duration of the programme; and

aQIV

- 2 x packs of aQIV for the entire duration of the programme.

Q – What if I need more vaccines?

In the unlikely event that a participating pharmacy needs to order more than this allocation, a request should be made to cpdt@ggc.scot.nhs.uk

The request should contain:

- Contractor Code;
- Amount and type of stock required; and
- Reason for request.

Q – Can I vaccinate Pharmacy staff members?

The vaccination of community pharmacy staff is included in the eligible cohorts as frontline health and social care workers.

Q – Can I vaccinate a patient that has already been vaccinated by their GP or who already has an appointment to be seen by their GP?

Patients must not have received a flu vaccine already or have made an appointment with another provider.

Q – I have a patient who has a letter of appointment for a COVID vaccination. Will this be affected if I "tick" No to the appointment question in the VMT?

There is a known national issue within the VMT where ticking No to the clinic question (see below):

➤ Select no to appointment clinic

Does the Patient have an appointment at this clinic? *

☐ Yes ☒ No

Results in the patient's COVID appointment being cancelled. Admin staff at the vaccination centres are aware of this issue and patients should still attend where they have received a letter of appointment. They should be seen.

Q – Where can I signpost patients who ask questions about other vaccinations they have been invited for?

If citizens are unable to attend or cannot get to the location for their other vaccination, they can change their appointment online at [NHS Inform – Invitations and Appointments webpage](#).

Alternatively, citizens can call the helpline number to rearrange their appointment Mon to Fri 09.00am to 6.00pm on [0800 030 8013](#) or Sat 09.00am to 1.00pm. Please note this number is for rescheduling appointments only.

A list of clinic venues for this year's Board vaccination programme is provided at the end of this document.

Q – Where can I access LearnPro to allow me to complete the mandatory Cold Chain module?

You can access the community pharmacy LearnPro platform here: <https://community.learnprouk.com>

If you do not already have a username/password for the platform, please register as a matter of urgency, but completing and returning the relevant form here: [LearnPro](#)

Q – What is the payment structure?

The service will attract two payments:

- Participation/Training Grant (if applicable);
- Vaccination Payment.

Participation/Training Grant: £350.00 (only for those contractors who have not previously been paid the full grant);
 Training/Grant: £150.00 (for those contractors who have already previously been paid the full grant);
 Vaccination Payment: £8.75 per vaccination.

Q – Can I advertise the service?

All participants have been provided with an updated poster which can be displayed in the pharmacy.

If you haven't received your poster by the time the programme starts, please contact: cpdt@ggc.scot.nhs.uk as a matter of urgency.

Q – Can I access all communications relating to this service in a single place?

You will be able to see all communications sent to participants by following the link below:

[NHS Greater Glasgow & Clyde \(scot.nhs.uk\)](https://scot.nhs.uk)

Please send any questions to: ggc.cpdevteam@nhs.scot

Contact Details for Childhood Nasal Flu prior to Christmas:

Team 1 – NorthEast/East Dun/Springburn	0141-232-9838
Team 2 – NorthWest/West Dun CCFH (Partick)	0141-232-9202
Vale of Leven	01389-828206
Team 3 – Glasgow South/East Ren/Pollokshaws	0141-577-7767
Team 4 – Renfrewshire/Inverclyde/Tannahill	0141-314-0513

Clinic Venues

The venues for the delivery of the Autumn Winter Programme 2024 are as follows:

Glasgow City HSCP
Stobhill Hospital Seminar Room 6, 133 Balornock Road, Glasgow G21 3UW
Institute of Neurological Sciences, Queen Elizabeth 1345 Govan Road, Glasgow G51 4TF
New Victoria Hospital, Ground Floor, 55 Grange Road, Glasgow G42 9LL
Priesthill Community Hall, 100 Priesthill Road, Glasgow G53 6QL
Greater Easterhouse Supporting Hands (GESH), 1 Redcastle Sq, Glasgow G33 5EG
Whiteinch Centre, 1 Northinch St, Glasgow G14 0UG
St Marks Church Hall - 281 Kinfauns Dr, Glasgow G15 7BD
Unit 11 The Braes Shopping Centre, 17 Dougrie Dr, Glasgow G45 9AA

West Dunbartonshire HSCP
Clydebank Health And Care Centre, Queens Quay Main Avenue, Clydebank G81 1BS
Alexandria Town Hall, Main St, Alexandria G83 0NU
Concorde Community centre, St Mary's Way, Dumbarton G82 1LJ

Inverclyde HSCP
Port Glasgow Health Centre, 2-4 Bay St, Port Glasgow PA14 5EW
Broomhill Gardens and Community Hub, 46 Mearns St, Greenock PA15 4QD

Renfrewshire HSCP
Piazza Shopping Centre Unit-28/29, Central Way, Paisley PA1 1EL
Renfrew Parish Church Hall, 14 Renfield Street, Renfrew PA4 8RG
Johnstone Town Hall, 25 Church St, Johnstone PA5 8EG

East Dunbartonshire HSCP
Milngavie Town Hall, 71 Station Rd, Milngavie, Glasgow G62 8BZ

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Kirkintiloch Town Hall, Kirkintilloch, G66 1HN
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East Renfrewshire HSCP
Eastwood Health Centre, Drumby Cres, Clarkston, Glasgow G76 7HN
Barrhead Health Centre, 213 Main St, Barrhead, Glasgow G78 1SA

The mobile vaccination service supplied by the Scottish Ambulance Service will continue to operate for two weeks per month from October 2024. A coordinated approach to target areas of deprivation is underway between NHS GGC and Local HSCP's.

Information on Vaccination Programme

[NHS Inform - Winter Vaccines](#)