

AREAS FOR 2027		INITIAL VISIT DATE:	3 month RV Date	6 month RV Date	Revalidation Date:
1 Delivers Pharmacy First Plus Service	At least 1 independent prescriber available to deliver the Pharmacy First Plus Service for the mandatory hours (25hrs/week, 45/52wks per year) Strive to 80% opening hours				
2 Provides all the Core services as per CPS Core Services Community Pharmacy Scotland	- NHS Pharmacy First - Public Health Services (see section 3) - Acute Medication Service - Medication Care and Review Service - Quality Improvement				
3 Provides all National Public Health Services including advanced services Public Health Service Community Pharmacy Scotland	- Provides all services including the more recently added Naloxone Service - Has a clear and designated Health Promotion area within the pharmacy (see section 6) - Offers free sanitary protection items and/or promotes App - Supplies free condoms - To stock BBV kits and strive towards doing the test in-house where time allows. - Green bag scheme participation - May be asked to participate in small pilot projects (must participate in 1 per year)				
4 Engagement and Compliance with Locally Enhanced Services	Full compliance with the requirements of Locally Enhanced Services as specified in the Local Service Level Agreements.				
5 Provides a Smoking Cessation Service of Excellence Revalidating pharmacies must achieve under 15% on 3 out of 4 quarters for the year being assessed otherwise revalidation will be delayed.	- Promotes smoking cessation at all times and actively makes efforts to sign people up using MEOC and VBA. - Heightens smoking cessation promotion at relevant times (e.g. No Smoking Day and New Year). - Has at least 1 Pharmacist who is "IMPACT" trained (2 modules, 45 minutes) Course: Smoking and Mental Health ASH Scotland eLearning - At least 1 pharmacist signed up to Varenicline PGD - Has more than 1 staff member who is fully trained in putting information onto PCR regularly. - Revalidating pharmacies must have missed submissions below 15% - Strive to always improve 12 week success rate, aim to beat Scotland's pharmacy average which is around 22%				
6 Is a Health Promoting Pharmacy with a designated promotion area (size is irrelevant but must be clear that you are a Health Promoting Pharmacy)	- Has a dedicated health promotion zone with relevant information for their community - Offers opportunistic interventions to promote health using a MEOC approach, using the VBA algorithm and referral pathways - Promotes national and local campaigns within the pharmacy and on their own social media pages - Public Health Promotion – NHS Grampian - Has access to a computer and printer and is aware of NHS Inform Scottish health information you can trust NHS inform				

7 Has at least 1 Public Health Champion (PHC) (Revalidating pharmacies to have multiple staff members trained in this role)	• To have at least 1 PHC who is in a non-pharmacist role. • To act as a communication channel to the Public Health Practitioner (PHP) • Takes a key role in health promotion within the pharmacy • Can order posters and leaflets from Resources HPAC • Keeps up to date with topical campaigns via PHP and NHS calendar and CP Facebook page • Is fully trained in smoking cessation Smoking Cessation – NHS Grampian • Is fully trained in MEOC (see training below) • Uses the Very Brief Advice algorithm (VBA) • Uses the smoking and vaping pathway effectively • Uses the referral pathway effectively • Has a good understanding of what Healthpoint offers - Healthpoint • Cascades MEOC ethos to whole team and new staff • To document real-life examples of consultations where MEOC/VBA/referral pathways were used prior to validation/revalidation.				
8 Environment Sustainability	• Pharmacy is committed to reducing its impact on the environment where possible. • Signed up to the Novo pen scheme Pharmacist Home PenCycle (pen-cycle.co.uk) • Understands and promotes the safe disposal of inhalers (Make each puff count and don't waste a breath campaign)				
9 Pharmacy Premises	• At least 1 private treatment room and easy access for all.				
10 Sustainable Workforce	• Pharmacy has not reported closures due to staffing levels over the last 12 months.				
11 Training and Development	• PHC (and all staff for revalidating pharmacies) to complete all mandatory online training (See below) • All staff to participate in continuous learning development. • Maintains accurate training records of all staff. • Keeps up to date with Public Health news and developments by reading the weekly newsletters and the monthly newsletter. • Follows Community Pharmacy Facebook page. • Ensure the most recent criteria is constantly being actioned. Public Health Promotion – NHS Grampian				
12 Business Continuity	• Pharmacy has a robust business continuity plan in place and ALL staff are aware of procedures.				
13 GPhC Inspection Status, standards must all be met.	• Minimum inspection result of "standards all met" must be achieved • To alert PCS to any areas not met Outcomes from inspections General Pharmaceutical Council (pharmacyregulation.org) Pharmacy Inspections GPhC Standards (pharmacyregulation.org)				

14					
Quality Improvement Work on a continuous bases	- Pharmacy is committed to continuous service improvement and builds on the yearly updated criteria to suit their own patient base and environment - To show/discuss examples, Pharmacists to document relevant QI work before initial award issued.				

Pharmacies new to award will have 3 official visits (plus any further informal support) from their Public Health Practitioner:

- Initial visit** with lead Pharmacist and Public Health Champion(s) to discuss criteria, training package and actions. (approx. 1 hour max)
- Three month visit** to discuss progress and highlight actions still required. (approx. 30-60 mins)
- Six month visit** to sign off criteria as complete or highlight areas of concern for further work (approx. 30-60 mins)
- Certificates and badges will be awarded before end March 2027

Revalidating pharmacies will have a 6 month check-in by email and yearly assessment:



- At 6 months, pharmacies will self-assess and must declare that they are meeting everything on the most current criteria list or highlight areas for improvement.
- At 1 year, they will have a visit Jan/Feb where the criteria will be explored and any actions will be highlighted to them to be actioned before end of March.
- The updated certificate will be awarded once all criteria areas are met.

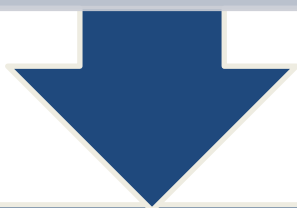
Training for Class of 2027

Mandatory training: For new GOLD pharmacies, designated PHC's must complete all courses. For revalidating pharmacies, ALL staff must be competent in MEOC and VBA. You may need to set up TURAS and NCSCCT accounts, if you have issues accessing any of the courses, please seek guidance from your PHP. <i>We HIGHLY suggest you do these in the order on the list to coincide with the monthly newsletters which will commence soon.</i>	- You should already be smoking trained, please ensure you have completed the updated mandatory Varenicline TURAS course NHS Scotland Smoking Cessation service Turas Learn - MEOC (TURAS online course) Making every opportunity count (MEOC) module 1 : brief encounters Turas Learn (1 HOUR) - Very Brief Advice (VBA) NCSCCT e-learning (approx. 30 mins) - Overview of Healthpoint Service (no official healthpoint presentation available, to read up about the service and be aware of referral pathway, will be highlighted in a Gold newsletter) NHS Grampian Healthpoint - YouTube
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Very Brief Advice (VBA) Algorithm

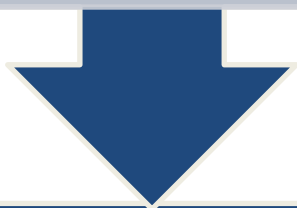
ASK

"Do you currently smoke tobacco?"



ADVISE

"Do you know you're 4 times more likely to have a successful quit attempt using NRT **and** seeing a smoking support advisor"



ACT

Provide referral details: Visit your local **Pharmacy** and ask for smoking cessation support OR call NHS **Healthline** on 08085 20 20 30 and speak to an advisor. Both are 12 week support programmes offering **FREE** NRT/Varenicline and behavioural support.

Referral pathways:

- [SMOKING AND VAPING PATHWAYS FOR COMMUNITY PHARMACIES.pdf](#)
(For smoking and vaping)
- [PATHWAYS FOR REFERRAL updated Feb 2026.pdf](#)
(For services)

