

AREA		INITIAL VISIT DATE:	3 MONTH REVIEW DATE:	6 MONTH REVIEW DATE:	REVALIDATION DATES:
<b>Independent Prescriber</b>	At least 1 independent prescriber available to deliver the Pharmacy First Plus Service for the mandatory hours (25hrs/week, 45/52wks per year) <b>Strive to 80% opening hours</b>				
<b>Pharmacy Premises</b>	At least 1 private treatment room and easy access for all.				
<b>Sustainable Workforce</b>	Pharmacy has not reported closures due to staffing levels over the last 12 months.				
<b>Environment Sustainability</b>	<ul style="list-style-type: none"> <li>Pharmacy is committed to reducing its impact on the environment where possible.</li> <li>Signed up to the Novo pen scheme <a href="#">Pharmacist Home   PenCycle (pen-cycle.co.uk)</a></li> <li>Understands and promotes the safe disposal of inhalers (Make each puff count and don't waste a breath campaign)</li> </ul>				
<b>Provides all National Services including Public Health Service Provision</b>	<ul style="list-style-type: none"> <li>Provides full and comprehensive national public health services utilising appropriately trained staff including the more recent addition of being fully trained in Naloxone administration, holding stock and distributing.</li> </ul> <a href="#">Public Health Service — Community Pharmacy Scotland (cps.scot)</a>				
<b>Public Health Champion (PHC) role</b>	<ul style="list-style-type: none"> <li>To have at least 1 PHC who is in a non-pharmacist role.</li> <li>To act as a communication channel to the Public Health Practitioner (PHP)</li> <li>Takes a key role in health promotion within the pharmacy</li> <li>Can order posters and leaflets from Resources</li> <li>Keeps up to date with topical campaigns via PHP and NHS calendar and CP Facebook page</li> <li>Is fully trained in smoking cessation</li> <li>Is fully trained in MEOC</li> <li>Uses the Very Brief Advice pathway</li> <li>Uses the smoking and vaping pathway effectively</li> <li>Uses the referral pathway effectively</li> <li>Has a good understanding of what Healthpoint offers</li> <li>Cascades MEOC ethos to team</li> </ul>				

<b>Health Promoting Environment</b>	<ul style="list-style-type: none"> <li>• All staff to have an understanding of the Public Health wider determinants of health (in HBC course and PH intro and GOLD newsletter)</li> <li>• All staff offer opportunistic interventions to promote health using a MEOC approach.</li> <li>• All staff have an awareness of VBA, MEOC and the referral pathways.</li> <li>• Promotes national and local campaigns</li> <li>• Has a dedicated health promotion zone to provide access to appropriate health education information.</li> <li>• Aware of and contributes to the National Public Health Scotland's health improvement priorities</li> <li>• Has access to a computer and printer</li> <li>• Promotes Public Health services and CPS mandatory campaigns on their own social media and website pages</li> </ul>				
<b>Smoking Cessation Services.</b>	<ul style="list-style-type: none"> <li>• Promotes smoking cessation at all times and actively makes efforts to sign people up using MEOC and VBA.</li> <li>• Heightens smoking cessation promotion at relevant times (e.g. No Smoking Day and New Year).</li> <li>• Has at least 1 Pharmacist who is "IMPACT" trained (45 mins online 2 part only)</li> </ul> <p>ASH Scotland eLearning:  <a href="#">Log in to the site</a>  <a href="#">(ashscotlandmoodle.org.uk)</a> (use enrolment key Grampian11)</p> <ul style="list-style-type: none"> <li>• Has more than 1 staff member who is fully trained in putting information onto PCR regularly.</li> <li>• Strive for missed submissions to be below 10% every quarter.</li> <li>• Strive to always improve 12 week success rate – aim for 25% quit rate success (Scotland's pharmacy average is around 22%)</li> </ul>				
<b>Training and Development</b>	<ul style="list-style-type: none"> <li>• PHC (and all staff in time) to complete all mandatory training (will be sent once confirmed place, all online)</li> <li>• Participation in learning to embed culture of continuous learning and professional development for all staff.</li> <li>• Maintains accurate training records of all staff. Keeps up to date with Public Health news and developments by</li> </ul>				

	<p>reading the weekly newsletters, the <b>Gold monthly newsletter (6 editions)</b>, Community Pharmacy FB page and checking the PCS website page regularly.</p> <ul style="list-style-type: none"> <li>• Ensure the most recent criteria is constantly being actioned.</li> </ul> <p><a href="#">Community Pharmacy Grampian -NHSG   Facebook</a> (Facebook page)</p> <p><a href="#">NHS Community Pharmacy Website</a> (<a href="http://scot.nhs.uk">scot.nhs.uk</a>) (smoking cessation page)</p> <p><a href="#">NHS Community Pharmacy Website</a> (<a href="http://scot.nhs.uk">scot.nhs.uk</a>) (health promotion page)</p>				
<b>Engagement and Compliance with Locally Enhanced Services</b>	<ul style="list-style-type: none"> <li>• Full compliance with the details and requirements of Locally Enhanced Services as specified in the Local Service Level Agreements.</li> <li>• Strives to provide all optional locally enhanced optional services</li> <li>• Offers free sanitary protection items and/or promotes App</li> <li>• Offers free condoms</li> <li>• Signed up for “Safe Space” scheme</li> <li>• To stock BBV kits and strive towards doing the test in-house where time allows.</li> <li>• Green bag scheme participation</li> <li>• May be asked to participate in small pilot projects</li> </ul>				
<b>Business Continuity</b>	Pharmacy has a robust business continuity plan in place and ALL staff are aware of procedures.				
<b>GPhC Inspection Status</b>	<p>Minimum inspection result of “standards all met”, with a view to achieving higher status in future inspections</p> <p><a href="#">Outcomes from inspections   General Pharmaceutical Council</a> (<a href="http://pharmacyregulation.org">pharmacyregulation.org</a>)</p> <p><a href="#">Pharmacy Inspections   GPhC   Standards</a> (<a href="http://pharmacyregulation.org">pharmacyregulation.org</a>)</p>				
<b>Quality Improvement Working</b>	<p>Pharmacy is committed to QI work – to show examples.</p> <p><i>(consider how this could be achieved moving forward with advanced PH work)</i></p>				

Pharmacies new to GOLD award will have 3 official visits (plus any further informal support) from their Public Health Practitioner:

- Initial visit with lead Pharmacist and Public Health Champion(s) to discuss criteria, training package and actions. (approx. 1 hour max)
- Three month visit to discuss progress and highlight actions still required. (approx. 30-45 mins)
- Six month visit to sign off criteria as complete or highlight areas of concern for further work (approx. 30-45 mins)

**Revalidating Pharmacies will have a 6 month check-in by email where they will self-assess and must declare that they are meeting everything on the most current criteria list or highlight areas for improvement. They will have a visit in the New Year and any actions will be highlighted to them to be actioned before end of March.**

Certificates and badges will be awarded before end March 2026



