

Pharmacy & Medicines Directorate Weekly Update

Issue #144
12th November 2024



Contents

01: Hepatitis C Outstanding Stock

02: NHS Pharmacy First Scotland Approved List of Products

03: Truss Network

04: Right Care Right Place Campaign

05: Revised Deadline for November Claim Submissions

06: NES Pharmacy: Decision Making in Respiratory Conditions

07: Migraine Management Update:

- Migraine Project Survey
- Community Pharmacy Learning Together: Migraine Modules

08: World Antimicrobial Resistance (AMR) Week

09: Smoking Cessation: Missed Smoking Cessation Submissions

10: Public Health Update:

- BBV and Sexual Health Evening Session
- Mandatory Government Campaigns
- Movember 2024

11: Community Pharmacy Scotland Round-Up

12: The Happy Place ☺

Hepatitis C Outstanding Stock

Unfortunately, at times, patients are unable to complete their Hepatitis C treatment for a number of reasons and this leaves stock on the shelf of their Community Pharmacies. When this does occur, please notify the Hepatitis C Pharmacy team at ARI via email: gram.hepatologypharmacyteam@nhs.scot. The Hepatology team will take note of the stock left over and endeavour to use this stock for another patient in due course. In the interim, to avoid any financial issues, community pharmacies should claim for broken bulk, which will result in a full pack payment.

Due to the contract with National Procurement and the cost of the medications all transfers of this outstanding stock between pharmacies in the same chain MUST be approved by the Hepatitis C Pharmacy Team so payments and stock can be traced.

Please note - if a patient misses doses through treatment either the patient liver nurse or the pharmacy team should be informed in real time and the missed doses added to the end of the patient's treatment course. Therefore, these circumstances should not leave the Pharmacy with outstanding stock.

If you currently have outstanding hepatitis C stock within your Pharmacy, could you please let us know the drug, the quantity remaining and the expiry date. If you know which patient it was originally used for, this information would be appreciated but not essential.

NHS Pharmacy First Scotland Approved List of Products

The attached NHS Pharmacy First Scotland Approved List has been updated, and is also available to view [here](#).

Truss Network

Could we ask all community pharmacies who offer measuring and fitting for Trusses to please email: gram.pharmaceuticalcareservices@nhs.scot. We would like to review current providers in Grampian following requests from Primary care teams.

As a reminder, please [click here](#) to view payments for the service.

Right Care Right Place Campaign

The Right Care Right Place Campaign has been running since 2020 and was first introduced to inform the public of the re-design to the Urgent Care pathway. It has since evolved to further support the public in understanding **how to access the right care in the right place at the right time**.

The campaign has been designed to communicate the appropriate use of the urgent care pathway, specifically A&E in an effort to help reduce pressures being felt across the system. It's important that the public access the right care in the right place to ease the pressure on health services.

The Right Care Right Place Campaign launched on 28th October across radio and digital platforms, and TV from 11th November 2024.

Please [click here](#) to view key messages, stakeholder resources and how you can help.

Revised Deadline for November Claim Submissions

This is to advise that similar to previous years, PSD will be making earlier payments in December, as a result NHS Grampian are required to submit payment figures at an earlier date. As a result of this PCCT require claim submissions to be received no later than **12pm on Friday 6th December**. Claims received after this time will be processed the following month.

NES Pharmacy: Decision Making in Respiratory Conditions

We are excited to inform you of the upcoming **Decision Making in Respiratory Conditions** webinar, scheduled to take place on **Tuesday 3rd December 2024 from 7pm - 8.30pm**.

Decision Making in Respiratory Conditions interactive session is designed to prepare community pharmacy and primary care teams for the anticipated increase in respiratory tract presentations during the winter months. The webinar will provide valuable insights and practical guidance to help pharmacy team members confidently assess and decide upon appropriate treatment and referral pathways.

During the webinar, participants will learn to identify symptoms and key chest sounds related to lower respiratory tract infections and recognize red flags that require onward referral. By the end of the session, pharmacists will be equipped to define their scope of practice and justify treatment choices for a range of lower respiratory tract presentations, including when prescribing antibiotics is appropriate.

We encourage you to join us for this informative session. You can book your spot by clicking on the following link: [Decision Making in Respiratory Conditions webinar](#).

Migraine Management Update

Migraine Project Survey

We Need Your Feedback! As part of our projects commitment to support and empower pharmacy staff, we are conducting a one-year follow-up survey to evaluate the impact of the eLearning and workshop sessions developed by the ***Partnering with pharmacy teams to improve migraine management*** project. These training programs were designed to upskill pharmacy staff in managing and supporting patients with migraine, ensuring they have the latest knowledge and tools at their disposal.

By participating in this survey, you will help us measure the effectiveness of the training and understand its real-world impact on your daily practice. Your feedback will provide valuable insights into how these

sessions have improved patient care, increased your confidence in managing migraine cases, and contributed to better health outcomes.

Please take a few minutes to complete the [survey](#) using this link or by scanning the attached QR code and share your experiences. The survey closes at midnight on Sunday 24th November. Your participation is crucial in helping us continue to improve and support our pharmacy staff. Thank you for your valuable input!

Community Pharmacy Learning Together: Migraine Modules

The new Community Pharmacy Learning Together: Migraine modules which have been co developed as part of the project with NES are now available on TURAS and can be accessed through the Migraine Management learning site via this link [National resources | Turas | Learn](#).

These resources are designed to support discussion within pharmacy teams, but can also be used for self-directed learning too. They include 5 short modules, a webinar recording and a supporting FAQ document.

The resources will help staff to:

- Understand the impact of migraine on people living with migraine and the NHS services in Scotland.
- Be comfortable assessing people with migraine that may present to your pharmacy.
- Be able to distinguish between migraine and other headaches.
- Support the patient with self-help advice.
- Create a clinical management plan with the patient and be able to justify your decisions.
- Identify when a patient would need onward referral and how to manage this.

World Antimicrobial Resistance (AMR) Week

World Antimicrobial Resistance (AMR) Week takes place from 18th – 24th November 2024. We all have a responsibility to tackle this urgent global health threat and World Antimicrobial Resistance Awareness Week is an ideal opportunity.

Please be reminded of the attached NHS Scotland resources for public messaging and join us in sharing campaign messages and your activities on social media using #WAAWScotland.

Smoking Cessation

Missed Smoking Cessation Submissions

Following on from last week's smoking data, your Public Health Practitioner (PHP) will have alerted you to any issues with missed submissions via email. We will also discuss these figures with you when we visit in the New Year. As always, please contact your relevant PHP if you have any queries or are looking for support with any aspect of your smoking cessation service.

Public Health Update

BBV and Sexual Health Evening Session

Calling all GOLD Public Health Champions and all pharmacy staff!

We hope as many of you as possible can attend the below session. Please note it is NOT just for trained pharmacists but for all staff, especially Public Health Champions!

BBV and Sexual Health Update on MS Teams, 13th November 2024 from 7pm - 8pm:
<https://teams.microsoft.com>.

“An update and Q&A session for all pharmacy staff about blood borne viruses (HIV, Hepatitis B and Hepatitis C) and sexual health. This informal and non-clinical session will cover local data, risk factors for BBVs, prevention, testing, treatment and resources as well as giving you up to date information about the services available to your clients.”

Mandatory Government Campaigns

Two more campaigns have been announced to take place before the end of the year. The next PHS poster campaign in community pharmacies will be ‘Right Care Right Place’ – links to the campaign resources and toolkit are here:

- [Right Care Right Place Campaign | Scottish Government Marketing](#)
- [News Campaign Assets | Scottish Government Marketing News](#)

Posters will be mailed out to pharmacies by the end of next week and the campaign runs until end of November. The last campaign of the year will be a mental health campaign and posters will follow in due course.

As always if you're missing the posters or want a different size, please contact: stockorders.DPPAS@theapsgroup.com.

November 2024

November marks the start of Movember, concentrating on men's health and promotion of issues specific to men, for instance prostate cancer.

Is anyone growing a mo? We'd love to see! Further information can be found [here](#).



Community Pharmacy Scotland Round-Up

PCA(P)(2024)32 - New Universal Claim Framework (UCF) Module For Pharmacy First Plus

This circular advises community pharmacy contractors of a new Universal Claim Framework (UCF) module that will be available for use by providers of Pharmacy First Plus from 1 February 2025...



November 2024 Update - NHS Pharmacy First Scotland Approved List of Products

There has been an update to the NHS Pharmacy First Scotland Approved List products with the removal of Arjun ear drops 10 ml as this product has been discontinued...

The Happy Place ☺ Remembrance Day

Over the weekend, we joined the rest of the country in remembering those who have served and sacrificed, during the annual Remembrance Sunday Service of Remembrance.

[Remembrance Sunday](#) | [Remembrance Events](#) | [Royal British Legion](#)



Meet Your Pharmacist

We are delighted to share Charles Michie's 'meet your pharmacist' post which was shared on social media last week: *“Meet Matthew, our Head Pharmacist at Charles Michies! Matthew started working for us as a student in 2009 at our Rosemount branch when he was 19 years old and studying pharmacy at RGU.*

Fast forward to today and he is responsible for the day to day operations of the pharmacies. Matthew is also a prescribing pharmacist, which means he can prescribe treatments for common clinical ailments.



He has a special interest in dermatology and respiratory conditions and really enjoys meeting and getting to know the people he helps. Outside of work, Matthew likes to keep fit by running half marathons! As well as spending time with his young family”

Please remember we would like to continue this section as an opportunity for reward, recognition and good news stories of the teams who read this! Please submit any items for inclusion to: gram.pharmaceuticalcareservices@nhs.scot.

All weekly updates are uploaded to the [CP Grampian website](#).

Remember to like our Facebook page for regular updates: [Community Pharmacy Grampian – NHSG](#)