

Pharmacy & Medicines Directorate Weekly Update



Contents

01: FreeStyle Libre Discontinuation – No Further Dispensing Episodes

02: Protecting Medicines During Extreme Heat and Staying Safe

03: Adult Support and Protection Event – 17th September 2025

04: Public Health Update: Blood Borne Virus (BBV) Tests

05: Smoking Cessation Update: PCR Common Error – Telephone Numbers

06: Community Pharmacy Scotland Round-Up

07: The Happy Place ☺

FreeStyle Libre Discontinuation – No Further Dispensing Episodes

As you will be aware from previous updates, FreeStyle Libre[®] 2 is being discontinued, with a move to FreeStyle Libre[®] 2 **Plus**. All practices in NHS Grampian have now enacted the necessary changes to prescribing to ensure all patients are being prescribed FreeStyle Libre[®] 2 **Plus**.

If community pharmacies receive a prescription for the discontinued FreeStyle Libre[®] 2 they are asked to contact the pharmacotherapy team at the patients GP practice and request a change to FreeStyle Libre[®] 2 **Plus**.

Attached is a brief patient information sheet to support counselling of change: [FSL2+ - PIL](#)

Protecting Medicines During Extreme Heat and Staying Safe

The Medicines and Healthcare products Regulatory Agency (MHRA) are reminding people that high temperatures can affect medicines and how well they work. Hot weather changes how your body responds to medications, which could impact people managing long-term conditions – but a few simple steps can help avoid problems.

[Don't let the heatwave affect your medicines: Three important tips from the MHRA - GOV.UK](#)

Adult Support and Protection Event – 17th September 2025

Please find the attached flyer on an upcoming Adult Support and Protection event taking place via MS Teams on Wednesday 17th September. The session is relevant for anyone working with vulnerable adults across all sectors and will explore the question “When vulnerable adults aren’t engaging with services, are we doing enough to understand why?”.

Public Health Update Blood Borne Virus (BBV) Tests

In the lead up to World Hepatitis day on 28th July, may we remind you that you can stock BBV self-test kits. GOLD pharmacies, this is a mandatory requirement. All the information required to carry out this test is clearly stated inside the kit.

To order them, email your request with your pharmacy details to: gram.bbvppostaltesting@nhs.scot.

Smoking Cessation

PCR Common Error – Telephone Numbers

A reminder please that if you do not know the patient's phone number, DO NOT INSERT THE PHARMACY NUMBER, just put UNKNOWN. This error results in your PCR file not being successfully submitted to the National database and therefore payment will be void. Also a reminder to allow a week (a Thursday to pass) before opening a new PCR file for the same patient to avoid errors at the National database end and, again, void payments.

Community Pharmacy Scotland Round-Up



15/07/2025 • Graham Le Tissier

Prescription Collection Courier Service: 17 July 2025

Next prescription courier collection is 17 July 2025. Follow bagging guidelines and include GP34 forms.



14/07/2025 • Graham Le Tissier

Medicines Care and Review (MCR) Ready Reckoner

This week's MCR Ready Reckoner has been updated and is now available to download or you can view it via the App.



10/07/2025 • Robbie Collins

Scottish Community Pharmacist Celebrated at Royal Garden Party

Mark Easton recognised for 20+ years of service in Hopeman and Burghead with invitation to Royal Garden Party at the Palace of Holyroodhouse.



10/07/2025 • Gavin Speed

eMessage and ePay Service – Maintenance Downtime

eMessage and ePay systems will be unavailable on Sat 12 July 2025 from 9am–12pm due to planned maintenance. Thank you for your understanding.

The Happy Place ☺

The Tall Ships Races return to Aberdeen from 19th – 22nd July 2025! This week the city centre will be transformed into a sea of sails, music, food and family fun and local businesses are dressing up their windows to celebrate.

If your pharmacy is celebrating, please remember to share your pictures with us! 🚢⚓

[The Tall Ships Races | Aberdeen | 19-22 July 2025 | Tall Ships Aberdeen.](#)



We would like to continue this section as an opportunity for reward, recognition and good news stories of the teams who read this! Please submit any items for inclusion to:

gram.pharmaceuticalcareservices@nhs.scot

All weekly updates are uploaded to the [CP Grampian website](#).

Remember to like our Facebook page for regular updates: [Community Pharmacy Grampian – NHSG](#)