

Pharmacy & Medicines Directorate Weekly Update



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Coeliac Project Communications

The Coeliac Disease Patient Pathway for adults has been reviewed within NHS Grampian, based on work taken forward as part of the National Modernising Patient Pathways Programme (MPPP). The revised pathway aims to support those diagnosed with Coeliac Disease to better self-manage this long-term condition. The changes outlined within the attached letter from the gastroenterology departments are being implemented across Coeliac Disease services in both Aberdeen Royal Infirmary and Dr Gray's Hospital.

International Overdose Awareness Day 2025

Please see attached programme of activity in support of IOAD 2025. There are activities on both Friday 29th August and Sunday 31st August, including taster sessions at ADA, Waterloo Quay, and a Family member focused session available at ADA, Hadden Street on Sunday, which marks IOAD. This will be followed up with a remembrance walk (route map attached) where anyone is welcome to join (and at any of the key points on the map) and will conclude at Marischal College in the evening.

Free Naloxone training will also be held at the below locations on Friday 29th August to learn how you could help save a life:

- Royal Cornhill Hospital – Outside the Recovery Resource Centre from 10:30am – 12:30pm
- Timmermarket Clinic from 1pm – 3pm

Find out more about how you can help [#PreventOverdoseDeaths](https://www.nhs.uk/prevent-overdose-deaths/): www.nhsgrampian.org/overdose

Awareness of the Real Living Wage Accreditation

NHS Grampian is proud to be an accredited Living Wage employer alongside more than 250 other employers across Grampian. Accredited employers commit to paying at least the real Living Wage, the only rate of pay calculated based on the cost of living, currently £12.60, to all staff aged 18 and over. This really supports your lowest paid staff in your workplace during these challenging times.

Living wage employers report a range of benefits from accreditation including:

- Improved reputation as an employer.
- Improved retention of staff, leading to reduction in training costs for new staff.
- Helps to differentiate them from competitors.
- Staff report it makes a real difference to their lives.

If you would like to play your part in creating a more just and compassionate society by becoming Living Wage Accredited please contact rachel.morrison-mccormick@povertyalliance.org to discuss.

More information on accreditation can be found in the attached document.

Smoking Cessation

CO Monitors Update – IMPORTANT!

This is the final reminder that those who have returned a declaration form should email resources by **Friday 29th August 2025** to confirm if you can **collect the monitor from Summerfield House or have it delivered to your nearest NHS building.**

You should not contact Resources if you have not returned your signed declaration form.

Please can we ask that you all set up an account with Resources here: [HPAC](#)

This will ensure that, moving forward, you can order all the consumables with ease.

Please be reminded that the monitors will take a few weeks to be ready as they'll need to be NHS coded.

Common PCR Errors

Telephone numbers: Please note that some pharmacies are still entering the pharmacy telephone number as a contact instead of the patient's telephone number. This is highlighted to us as an error and may affect your payment.

IF PATIENT DOES NOT HAVE A TELEPHONE NUMBER PLEASE ENTER UNKNOWN.

MULTIPLE PATIENT FILES: You may remember that there were some updates to the PCR system last year. One of the changes were that you could open multiple files for the same patient to allow easy transfer between pharmacies, unfortunately the National ISD system is not compatible with these changes and we ask that you **PLEASE WAIT TILL THE FOLLOWING WEEK BEFORE OPENING A NEW PCR FILE** (a Thursday must pass for National upload). Opening 2 files may result in missed payment. Thank you for your support with this.

Public Health Update

Gold Pharmacies

Gold classes of 2024 and 2025, please remember to return your 6-month self-assessment criteria forms to your relevant Public Health Practitioner before the end of the month as per the email sent on 31st July 2025.

Public Health Window Posters and Holders

If you need a replacement Public Health Poster, or poster holder, for your pharmacy window, please contact stockorders.DPPAS@theapsgroup.com who will make arrangements to supply these directly to the pharmacy.

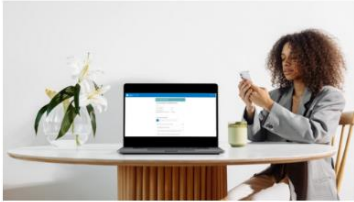
Pharmacy in Practice – 2025 Member Events

Please find the attached Pharmacy in Practice educational webinar series for 2025 for information only.

August MedWatch Newsletter

Please find the attached August MedWatch Newsletter. This edition is focused on Intravenous (IV) Gentamicin Adverse events that occurred within NHS Grampian between May 2024 and April 2025.

Community Pharmacy Scotland Round-Up



25/08/2025 • Graham Le Tissier

Medicines Care and Review (MCR) Ready Reckoner

This week's MCR Ready Reckoner has been updated and is now available to download or you can view it via the App.



22/08/2025 • Scottish Government

PCA(P)(2025)19 - Update to Drug Tariff Part 11 Clawback Rate

The Part 11 clawback rate has been reset to 0% from 1 July 2025. Future reviews will follow 2026/27 survey results. Full details in PCA(P)(2025)13.



21/08/2025 • Gill Paterson

Independent Prescribers Meeting: Thursday 28th August 2025

We are pleased to confirm that the next Independent Prescribers meeting will take place on Thursday 28th August 2025.



21/08/2025 • Adam Osprey

NES Webinars: Enhancing Experiential Learning for Pharmacy Students

Join NES webinars to explore practical strategies for hosting pharmacy students and enhancing experiential learning across Scotland.

The Happy Place ☺

Scottish Families Affected by Alcohol and Drugs – Step Challenge

Over the month of September, Scottish Families Affected by Alcohol and Drugs are tracking steps with the collective goal of reaching 25 million. Every step, whether that's 500 or 5,000, all counts to reach the collective target. There is only a short time now until September 1st, so if you would like to join and make sure you have your pack in time, sign up here: <https://www.trybooking.com/uk/events/landing/86249>.



We would like to continue this section as an opportunity for reward, recognition and good news stories of the teams who read this! Please submit any items for inclusion to: gram.pharmaceuticalcareservices@nhs.scot.

All weekly updates are uploaded to the [CP Grampian website](#).

Remember to like our Facebook page for regular updates: [Community Pharmacy Grampian – NHSG](#)