Pharmacy & Medicines Directorate Weekly Update



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For Action: SLA Sign Up Sheet & Payments Workbook 2026-28

We encourage you to complete your single sign up sheet and return to PCCT at your earliest convenience. We ask that these are returned by **Monday 16th November**.

Please also be reminded that the revised workbook (Rev 7) **must** also be used for monthly claims. Incorrect submissions will not be accepted.

The above requirements should be returned directly to the Primary Care Contracts team: gram.pcctpharmacy@nhs.scot.

Aberdeen City GP Walk In Centre Update

The Aberdeen City walk in centre has recently seen an increase in patients attending our service seeking prescriptions after running out of medication. They would like to clarify that our service is not commissioned or equipped to provide emergency prescriptions or routine repeat medications.

Patients Requiring Medication

If a patient has run out of their medication and requires an emergency supply, pharmacies should continue to follow their usual processes for supplying medication where appropriate.

Where an emergency supply cannot be provided, patients should be directed to:

- Their registered GP practice during normal working hours, or
- NHS 111 when their GP practice is closed or unavailable.

Appropriate Referrals to Our Service

Before signposting patients to our service, please ensure that the patient's presentation falls within our published inclusion criteria.

Patients attending solely to request:

- Repeat prescriptions
- Replacement prescriptions
- Emergency medication supplies

cannot be managed within our service and will need to be redirected to their GP practice or NHS 111.

We would appreciate your support in helping patients access the most appropriate care and in reducing unnecessary attendances.

If you require clarification regarding our service inclusion and exclusion criteria, please do not hesitate to contact us.

Aberdeenshire and Moray GP Walk In Services

Aberdeenshire

From today, Tuesday 10th November, the GP Walk-in Centre service is expanding on a limited basis to Inverurie Health and Care Hub, giving people in Aberdeenshire another option for accessing care for new minor illnesses and health problems that need prompt attention. **As part of our phased opening, the walk-in service at Inverurie is open on Tuesday afternoons only.**

Moray, Elgin

From Friday 13th November, the GP Walk-in Centre service is also expanding to Moray. People in Moray will be able to access the service at The Oaks in Elgin, initially on four Friday afternoons. **As part of our phased opening, the walk-in service at Elgin is open on Friday afternoons only between 13th November and 4th December.**

More information is available here: **GP Walk-In Centres**

For Action: Specials Authorisation Requests

We are noting a number of recurring issues with specials authorisation requests which can delay the authorisation process. Pharmacies are reminded to ensure that:

- The **most up-to-date version of the form** is used.
- The completed form is submitted as a **Word document, not a PDF**.
- All required information is completed, including:
    - **Pharmacist name**
    - **Prescriber name and designation**. Please provide the prescriber's full details rather than comments such as "discussed with practice pharmacy team" or only the first name of a pharmacy team member.
    - **A second quote**, where required.

To help ensure a smooth and timely authorisation process, please ensure that the form is fully completed and all required information is provided **when submitting the request in the first instance**.

Public Health Update

For Action: Government Campaign Poster

We have noticed that some pharmacies may still be displaying an older version of the Government campaign poster. Could you please check that you are displaying the most recent **"Be The Early Bird"** poster, which should have arrived in a long poster tube last month.

If you are unable to locate it or did not receive it, please email: Stockorders.DPPAS@theapsgroup.com.

Support Local Families by Becoming a Breastfeeding Friendly Scotland Pharmacy

Breastfeeding Friendly Scotland is a free national scheme supported by the Scottish Government and local health boards. It promotes inclusive, welcoming environments for breastfeeding and bottle-feeding young children out with their homes.

As part of NHS Grampian's commitment to supporting breastfeeding, we are working towards all NHS services being signed up to the Breastfeeding Friendly Scotland scheme and would welcome local pharmacies to join us.

By signing up, pharmacies can demonstrate their commitment to supporting infant feeding and be recognised as a welcoming environment for families. You'll receive free resources, clear guidance and a window sticker to display your support, helping both families and staff feel confident and comfortable in your premises.

To sign up to the scheme, please complete the online registration form: **Breastfeeding Friendly Scotland Scheme - NHS Grampian Sign Up (Page 1 of 5)**

If you have any queries or would like further information, please contact: gram.bffscotland@nhs.scot.

BBV Update for all Primary Clinical Staff

The Sexual Health Blood Borne Virus Managed Care Network welcome clinical colleagues to attend our blood borne virus update session on November 24th. Details and registration link in the attached poster.

Antimicrobial Training Evening for Community Pharmacy Independent Prescribers

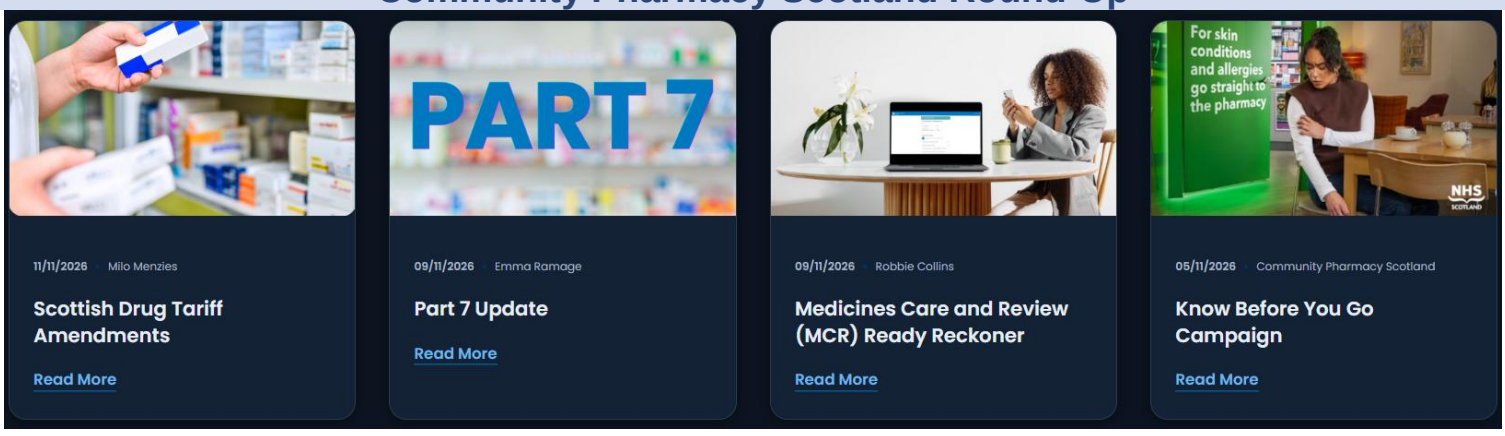
Community Pharmacy Independent Prescribers are invited to attend an interactive virtual Antimicrobial Training Evening on Wednesday 18th November from 19:00 to 20:30.

The session will include key antimicrobial messages followed by three interactive breakout scenarios focusing on chest infections, ear infections and skin infections. Attendees will have the opportunity to work through each scenario and discuss assessment and management with colleagues and facilitators.

Places are limited to 60 attendees and will be allocated on a first-come, first-served basis. Please note spaces on this session are now limited - register as soon as possible to avoid disappointment.

Register here: **Community Pharmacy Antimicrobial Training Evening – 18 November 2026 – Fill in form**.

Community Pharmacy Scotland Round-Up



The Happy Place ☺

Congratulations to Lisa Milne from Boots Stonehaven, who has received a Pharmaceutical Care Services Staff Recognition and Thanks (STAR) Award in recognition of her hard work, dedication and outstanding support for her colleagues. Lisa's willingness to help others, share her knowledge and take on additional responsibilities makes her a valued member of the pharmacy team. Well done, Lisa, a very well-deserved award! ⭐



We would like to continue this section as an opportunity for reward, recognition and good news stories of the teams who read this! Please submit any items for inclusion to gram.pharmaceuticalcareservices@nhs.scot.

Follow Community Pharmacy NHSG on Facebook
All weekly updates are uploaded to the Community Pharmacy Website: NHS Grampian

*If you would like to nominate a colleague for a **Pharmaceutical Care Services Staff Recognition and Thanks (STAR) Award** please see our Microsoft Form submission form here: Star Award Nominations for Community Pharmacy Staff – Fill in form*