

PRODUCT RECALL NOTIFICATION					
NP Reference:	PR390	Supplier/MHRA Ref:	NDS Complaint MCHP0010781 received 8 th October 2024	Version:	1
Issue Date:	11/10/2024	Issued By:	Arthur McCart	Closure Date:	10/11/2024
FAO (NHS Boards)	All NHS Scotland Health Boards				

A **Product Recall** has been issued by: National Procurement ☒ Supplier ☐

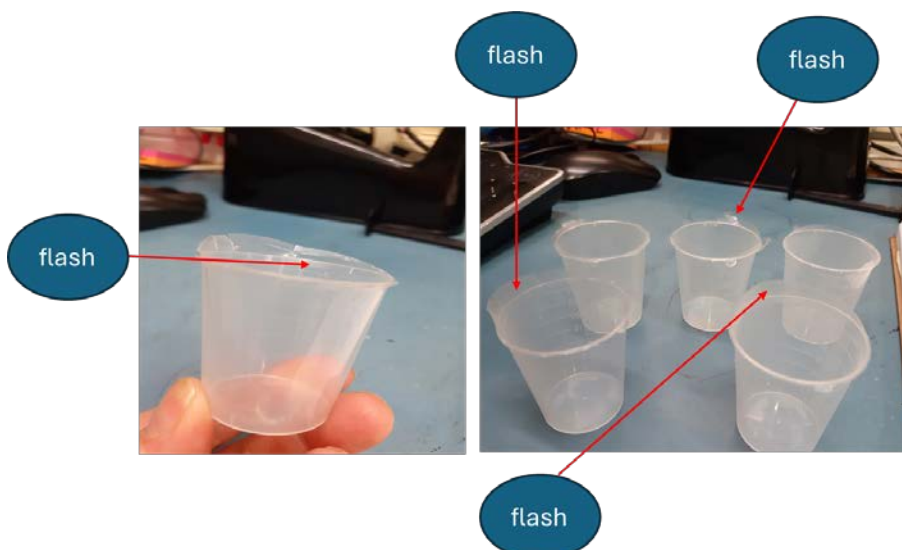
Note: Notification of stock status must be made within 20 working days of issue date from the NDC.

Section 1: Details of the Supplier/Product

Supplier Name	Anderson Tools
Product Description	Medicine Cup 30ml
Supplier Product code	AM021
NDS SKU(s)	234738
Lot#	All
NP Contract Ref	Non Framework

Description of Issue

National Procurement National Distribution Service (NDS) has received a customer complaint reporting excess plastic (flash) around the rim of the 30ml medicine cups as shown in the images below.



ACTION: Due to the nature of this issue and potential risk to patients, supply of this item has been suspended pending ongoing investigations. All current stock both at the NDS and supplier is affected and is now quarantined. All NHS Scotland Health Boards are asked to carry out immediate stock checks on the 30ml medicine measures for this flash condition and quarantine affected stock.

The NDS is currently working on alternative options during this interruption in supply and will provide an update as soon as possible.

Section 2: Actions to be taken by NHS Boards

performed.

- This **NDS notice PR390** should be passed on to all recipients/users of this medicine cup and all those who need to be aware within your organisation.
- **Identify and isolate any affected stock** at your facility. Any remaining stock of affected products should be held securely in a central location for later collection by your local procurement team.
- If you have affected stock for return, please send an e-mail to moulding@andersidetools.com confirming the quantity. Please also send a copy of the e-mail to NSS.ndcrecalls-alerts@nhs.scot

Should you have any queries regarding the instructions/information in this PR, contact the local stores/procurement team at your location who will liaise with the NDS on your behalf.

DO NOT RETURN STOCK TO THE NDS unless authorised by the Logistics Quality Manager

Your co-operation is appreciated.

Regards,

Quality Team

Tel 01698 79 4488

Email NSS.ndcrecalls-alerts@nhs.scot

Address National Distribution Service, 2 Swinhill Avenue, Canderside Toll, ML9 2QX

PCF Customer Services, National Services Scotland, 2 Swinhill Ave, Larkhall

E-Mail: nss.npcustservs@nhs.scot