|  |
| --- |
| **NHS Grampian**  **Service Level Agreement**  **Preferred Brand Dispensing** |

|  |  |
| --- | --- |
| **SLA Reference** | SLA\_Preferred Brand Dispensing |
| **Version** | 4 |
| **Review date** | March 2025 |
| **Author** | Alison Jane Smith |
| **Approved By** | David Pfleger |

|  |  |  |
| --- | --- | --- |
| **Revision Chronology** | | |
| **Version Number** | **Effective Date** | **Reason for Change** |
| 2 | April 2021 | Annual update – changes to formatting and wording, addition of new medications. |
| 3 | April 2023 | Annual update |
| 4 | April 2024 | Annual Update |

Contents

[1. Introduction 3](#_Toc65580019)

[2. Background to service 3](#_Toc65580020)

[3. Service aims 3](#_Toc65580021)

[4. Service outline and standard 3](#_Toc65580022)

[5. Training requirement 3](#_Toc65580023)

[6. Monitoring & evaluation 4](#_Toc65580024)

[7. Claims and payment 4](#_Toc65580025)

[8. Appendix 1 5](#_Toc65580026)

# Introduction

This Service Level Agreement (SLA) acts as a contract between NHS Grampian and the pharmacy contractor and commits the contractor to provide the services as defined by, and using documents provided in, this SLA. Services will be provided within the legal and ethical framework of pharmacy as a whole.

A three month notice period must be provided if either party wish to terminate this contract. Where a breach in terms of the SLA has occurred the 3 month notice period may not apply.

# Background to service

NHS Grampian promotes the generic prescribing of medicines, unless there is a clinical reason to prescribe the medicine as a brand.

In some cases a branded medicine may be more cost-effective than the generic.

This SLA supports the cost-effective dispensing of the NHS Grampian preferred brand against a generic prescription for a selected list of medicines ([Appendix 1](#Appendix1)).

This SLA is only applicable to the selected list of medicines, none of which are included in Part 7 of the Scottish Drug Tariff.

# **Service aims**

Community pharmacy contractors will support in cost effective dispensing of NHS medication by dispensing NHS Grampian preferred brand of medication against a generic prescription, for a selected list of medicines.

# Service outline and standard

* 1. The pharmacy contractor will undertake to dispense the NHS Grampian preferred brands against generic prescriptions of the selected list of medicines as detailed in [Appendix 1](#Appendix1).
  2. The pharmacy contractor will electronically endorse and claim all generic prescriptions of the selected list of medicines where the NHS Grampian preferred brand is dispensed.

# Training requirement

* 1. All staff members involved in the delivery of pharmaceutical services on behalf of NHS Grampian should have undertaken all core training modules as detailed on [NHS Grampian Core SLA Training](https://www.communitypharmacy.scot.nhs.uk/nhs-grampian-community-pharmacy-services/service-level-agreements-overview/) document.
  2. The pharmacy contractor is responsible for ensuring that all pharmacy staff are suitably trained in their roles and responsibilities with regard to the provision of this service and are competent to deliver them.

# Monitoring & evaluation

* 1. There is no requirement for pharmacy contractors to submit data with regard to this SLA.
  2. Monitoring of pharmacy contractor participation will be carried out by the Pharmacy and Medicines Directorate, Data Analyst & Medicines Management Teams.
  3. Payment will be made following review of prescribing and dispensing data reviewing generic prescribed medicines which are electronically endorsed and claimed with the NHS Grampian preferred brand for medicines on the selected list ([Appendix 1](#Appendix1)).

# Claims and payment

* 1. A fee of **£2** will be paid for each generic prescription electronically endorsed and claimed as the NHS Grampian preferred brand from the list of medications in [Appendix 1.](#Appendix1)
  2. No fee will be paid where there is no electronic claim message. Hand endorsements will not be reviewed.
  3. Payment will not be made for dispensing a brand against a branded prescription. Only one payment will be made per AMS prescription even if it is dispensed in instalments. For Medicine Care and Review (MCR) prescriptions a payment will be made per dispensing iteration.
  4. Payment will only be approved where evidence (via PRISMS/PIS data) of dispensing the preferred brand against a generic prescription is available, and this has been appropriately endorsed.
  5. Payment will be made quarterly and is anticipated to be as follows:
* October 2024 (for dispensing period April 2024 - June 2024)
* December 2024 (for dispensing period July 2024 – September 2024)
* March 2025 (for dispensing period October 2024 - December 2024)
* June 2025 (for dispensing period January 2025 – March 2025)

These dates are provisional and may be subject to amendment by the Medicines Management Team and Primary Care Contracts Team.

# Appendix 1

**Medications included in Preferred Brand Dispensing SLA**

|  |  |
| --- | --- |
| **Generic prescriptions** | **Intervention**  **Supply of NHSG agreed cost effective brand** |
| Lidocaine 700mg Medicated Plaster | Ralvo® 700mg Medicated Plaster to be supplied & electronically endorsed/claimed for generic lidocaine 700mg medicated plaster prescriptions |
| Mesalazine MR 400mg and 800mg tablets | Octasa® MR 400mg and MR 800mg tablets to be supplied & electronically endorsed/claimed for generic mesalazine MR 400mg tablet and MR 800mg tablet prescriptions |
| Rivastigmine patches 4.6mg/24hours strength only | Alzest® 4.6mg/24hours patch to be  supplied & electronically endorsed/claimed for generic rivastigmine 4.6mg/24hours patch |
| Ropinirole modified release tablets (2mg, 3mg, 4mg, 6mg & 8mg) | Ippinia® modified release tablets to be supplied & electronically endorsed/claimed for generic ropinirole modified release tablet prescriptions |
| Pramipexole prolonged release tablets (0.26mg, 0.52mg, 1.05mg, 1.57mg, 2.1mg, 2.62mg & 3.15mg) | Pipexus® prolonged release tablets to be supplied & electronically endorsed/claimed for all generic Pramipexole prolonged release tablet prescriptions |
| Other medicines as agreed by NHS Grampian and Community Pharmacy Contractor Committee | Supply of NHS Grampian agreed cost effective brand |