

## **PATIENT NOTICE**

### **Community Pharmacy – Access to NHS Highland Care Portal Data**

Community Pharmacists and their staff are members of your local NHS Highland healthcare team. To provide you with high quality, patient centred care; they are required to keep records about your health and the care they have provided, or plan to provide for you.

To support the community pharmacist to provide a safer, enhanced level of service, NHS Highland has granted access to the NHS Care Portal System for community pharmacists working in Highland. This measure is supported by the NHS Highland Area Clinical Forum, NHS Highland Caldicott Guardian and NHS Highland Information Governance Committee.

We know that you value your privacy, and the security of personal information held about you.

Under current Data Protection Legislation and General Data Protection Regulation (GDPR), sharing data under the current circumstances would be considered to be in the public task GDPR - Article 6(1)(e), necessary for reasons of public interest in the area of public health, GDPR - Article 9(2)(i) and necessary for the purposes of preventive or occupational medicine, GDPR - Article 9(2)(h).

Pharmacists will only access your Care Portal information with your prior and explicit consent, and only where it is beneficial to the delivery of the care they are providing to you. Care Portal contains:

- Your name, address, date of birth, GP Practice and identifying health number (CHI)
- Discharge and out-patient letters sent from hospital
- Test results which impact directly on the medication you are prescribed
- Information about any medicines prescribed by your GP or medication allergies
- Information about medicines prescribed by some other healthcare professionals

The community pharmacist is not permitted to access the system where you have personal queries in relation to test results or other matters not related to the care they provide to you. If you are expecting test results, or information from hospital clinics etc, then it is the GP practice or the hospital that will discuss this with you.

For some people there will be additional information from your GP record available, contained in the Key Information Summary (KIS). Your GP will have discussed this information with you and sought your consent.

Please be assured that NHS Highland stores your Care Portal information electronically using the highest standards of security. All staff accessing the Care Portal system have professional and contractual obligations of confidentiality. Access to the system is audited to ensure there are no data breaches.

Please speak to your Pharmacist if you have any concerns about this.