

# Community Pharmacy

## NHS Lanarkshire

### 24<sup>th</sup> March Update

**Do you know where your Emergency Naloxone is?** Opioids were implicated in 73% of NHS Lanarkshire's Drug Related Deaths. Please ensure you are familiar with the [National Emergency Naloxone Specification](#) and completed all relevant training.

Pharmacy Naloxone Service; [Drug Related Deaths in Scotland](#)

Pharmacy Naloxone Service; [Identifying an Overdose](#)  
Pharmacy Naloxone Service; [Naloxone and its administration](#)

**Is your Bridging Contraception QR code on display in your consultation room?**  
Don't forget the September 2024 PGD requested QR codes linking patients to NHS Inform – contraception be displayed. Please see [QR code](#)

**Are you providing unscheduled care through the Unscheduled care PGD?**  
Please remember as per PGD, the patient's prescriber should be notified of any supplies to ensure records are accurate/complete

**Did you see the recent Drug Death Alert from the Scottish Drug Forum?** Recent reports have highlighted an increase in concern relating to clusters of drug related harm including both near-fatal overdoses and deaths. As a result, Scottish Drugs Forum have launched refreshed information to raise awareness of the signs of overdose and how we can reduce risk.

#### Further Advice for Pharmacy Teams

- Make staff aware of the alert
- Ensure staff are familiar with the signs of overdose, and of the increased incidence currently
- Be able to signpost services of local treatment centres
- Ensure staff are aware of the Community Pharmacy Emergency Supply of Naloxone Service, and have undertaken the appropriate training.
- Ensure the Pharmacy has appropriate stock to provide the service
- Ensure stock is in-date, re-order if not and claim as per the service specification.

**Do you have access to the ECS?** Please remember NHS Lanarkshire are moving from a single site **ECS** sign on to **individual accounts**. The single site logins created during the pandemic will be deactivated. If you are a Pharmacist/locum working within Lanarkshire and have not applied for your individual account please see attached form.

**Want to share your insights and experiences to help reshape Community Pharmacy?** The GPhC are hosting discussions on the evolving role of Community Pharmacy and want to hear from you regarding the opportunities and challenges pharmacy face. 9<sup>th</sup> April 1900-2000; [Book here](#)

## Community Pharmacy NHS Lanarkshire 10<sup>th</sup> March Update

**Who do you notify when a patient misses their OST dose?** NHS Lanarkshire accounted for 15% of Scotland's Drug Related Deaths in 2023. It is important that if a patient has not collected their medication that the prescriber for the patient is notified, allowing them to try contact the patient to check on their wellbeing and if necessary plan to review the patients prescription. **Notification of missed doses can be done via the NEO system**, guidance attached.

**Where to sign post patients with sharps waste?** There has been an increase in queries relating to patients returning sharps waste, please see attached flyer to aid signposting of patients to the nearest sharps disposal service.

**Are you dispensing from fax/digital/barcodes?** There may be circumstances where emergency supplies/requests are made by a prescriber...this may be through telephone/fax/digital/barcode. If considering to supply medicines via fax/digital/barcodes copies of a prescription please ensure you take appropriate steps to safeguard patient safety and where possible mitigate any risks associated. Please be aware that barcode scripts do not display additional notes e.g. instalment dispensing. Due to this limitation, there have been incidents where patients have been dispensed the full quantity of an instalment prescription, increasing the risk of a patient safety incident. Emailed copies of prescription can mitigate this risk as well as identify who has signed/authorised the emergency supply request. When making the request, the prescriber must ensure the dispensing site receives the paper copy of the prescription within 72 hours.

**Have you seen the updated Pharmacy First Approved list?** Please note Metanium Nappy Rash ointment has been discontinued, Coal tar extract 2% shampoo 125ml & 250ml had also been removed. Updated copy of the approve list can be found here; [Pharmacy First Approved List](#)

**Are your patient returned medicine waste bins secure?** There was a recent incident where a medicines waste bin was overflowing and its lid was not securely attached which led to a waste management incident with facilities. Please ensure medicine waste bins are not filed past the marked line within the box and that all lids are securely sealed to avoid any spillages.

**Have you seen the new Pharmacy First Plus module on your PMR?** With the introduction of the Pharmacy First Plus modules on the PMR, CPS have released an up to date flow chart re how to process Pharmacy First, PGDs and Pharmacy First Plus through the PMR; [Flowchart](#) . Don't forget the CPS Ask Me Anything Webinar is tomorrow night on PF+ & UC!