

**Community Pharmacy
NHS Lanarkshire
13th April Update**

Pharmacy First and Pharmacy First Plus Focus

Lets take a look back on 2025.... Appointments saved has increased by 28 % from approx. 3,300 in 2024 > 4,218 in 2025 (GP Appointments saved includes PGD Items and PF+ items only). This not only demonstrates the transforming/expanding roles of our pharmacy teams and clinical developments but the active roles our pharmacy teams play in keeping care closer to home. We have also seen an increase in patients accessing PGDs between 2024 and 2025; UTI items: 17,515 > 18,052; Hayfever items: 3569 > 5,209; Impetigo items: 1,446 > 1468; Shingles: 652 > 804; Skin Infections: 4,439 > 4,979; Pharmacy First Plus: 12,809 > 20,101. Our referral numbers have also dropped from 45,455 > 32,191, possibly demonstrating the impact of access to ECS/Clinical Portal and the Pharmacy First Plus service, with our prescribers being able to support patients beyond the PGDs and for a wider range of common clinical conditions. More comms re Consultant Connect to follow.

**Pharmacy First Activity
2025**

Pharmacy First Items: 502,551	Pharmacy First Consultations: 167,601	Pharmacy First Referrals: 32,191	UTI Item: 18,052
Hayfever Item: 5,209	Impetigo Item: 1,468	Shingles Item: 804	Skin Infection Item: 4.979
	Pharmacy First Plus Items: 20,101	Approx. GP Appointments saved: > 4,218/month	

Tack så mycket from Sweden! A big thank you to the Crawfords Pharmacy team for welcoming a number of pharmacists from Sweden. All members of the team did a fantastic job at welcoming the

pharmacists and demonstrating how each of their roles play a vital part in patient care & was a highlight of the Swedish visit to NHS Lanarkshire! Scottish and Swedish pharmacists came together in a first of international collaboration, celebrating the shared ambition to elevate patient care. The visit shone a spotlight on the Scottish Community Pharmacy **Pharmacy First** and **Pharmacy First Plus** services, with Swedish colleagues particularly struck by the advanced clinical expertise and hands-on patient care delivered by Crawfords pharmacy teams, including the treatment of Common Clinical Conditions like Chest Infections, Sore Throats and Ear Infections. Together, the teams showcased how global partnership can spark new ideas, transform healthcare roles, and highlight the powerful impact community pharmacy can have on delivering care closer to home.



How can access to the ECS and Clinical Portal support safer clinical decision making? Pharmacist and Registered Pharmacy Technicians can apply for access to the Emergency Care Summary. This tool provides vital access to patient information which helps healthcare professionals to provide a safe and effective service, including information on repeat items and acutes. To access this tool please email

NHSLanarkshire.PharmacyFacilitation@lanarkshire.scot.nhs.uk

Clinical Portal is a 'read only' platform that pulls data from other clinical systems. As such there is an ECS tab in portal itself which provides information on acute and repeat medications. Clinical portal also allows access to further patient details including e.g. renal function for

Nitrofurantoin. Clinical Portal is currently available to IPs across Lanarkshire. To access this tool please email NHSLanarkshire.PharmacyFacilitation@lanarkshire.scot.nhs.uk

In March 2026, Community Pharmacies across NHS Lanarkshire accounted for approx. 10% of ECS records accessed across Community Pharmacies in Scotland. Don't forget, NHS Lanarkshire is moving away from the pandemic accounts that were created for branches and are moving to individual accounts for users.

March 2026	Lanarkshire
Number of times the ECS was accessed	1326
Number of ECS Accounts used	80
Number of Clinical Portal accounts	16
Number of times Clinical Portal was accessed	132
Number of users who didn't access Clinical Portal account	4

Pharmacy First Plus: November & December

Locality	No. IPs	No. IP Sites
Airdrie	10	8
Bellshill	11	8
Camglen	18	12
Clydesdale	12	10
Coatbridge	10	6
East Kilbride	11	7
Hamilton	11	8
Motherwell	7	7
North Locality	10	9
Wishaw	13	10
Total	113	85

A reminder, as per the recent [PCA\(P\)2025\(24\)](#) , items that are available under standard PF should be issued under the PF service and not the Pharmacy First Plus service.

13. From 1 November 2025, contractors delivering the service as specified will also receive an activity payment from a newly established monthly pot for IP prescribing activity, initially agreed at £0.5m. There is no minimum activity threshold set to access the NHS PFS Plus activity payment pot.

14. As described above, Advice and Referral claims will continue to be paid from the NHS PFS activity pot with a relative weighting of 1. Where an independent prescriber has decided that it is absolutely necessary to treat a common clinical condition, they may submit an NHS Pharmacy First Plus "Supply" claim using the Universal Claim Framework (UCF) to access the newly established pot. Eligible outcomes include where prescriptions are written on NHS Board-issued IP pads for the supply of:

- a. a Prescription-Only Medicine (POM)
- b. a P/GSL product which does **not** appear on the NHS PFS approved list
- c. a P/GSL product which **does** appear on the approved list **but** is being used outwith its P or GSL license restrictions.

November Prescribing to consider further

Item	Consideration	Approx. Cost, accounting for quantity
Loperimide	Available on PF	£0.75
Senna	Available on PF	£1.44
Aspirin 75mg	Available on PF	£0.25
Airomir	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£12.04
Salbutamol	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£11.68
Clenil	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£7.42
QVAR	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a	£7.87

	patient has ran out of meds, record under CPUS not PF+	
Soprobecc	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£4.82
Vivaire	Did you diagnose? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£9.95
Simple Linctus	Removed from PF due to low clinical evidence. Also on boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£7.68
Pseudoephedrine	On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£1.77
Sertraline	Did you diagnose? Undertake mental health assessment? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£1.37
Morphine Sulphate solution	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£2.25
Sumatriptan	Available on PF	£1.38

Gabapentin	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£0.28
Pregabalin	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£0.17
Exemestane	Not a Common Clinical Condition. If a patient has ran out of meds, record under CPUS not PF+	£17.28
Asparmag	On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£6.78
Ensure	Should be initiated by dietician	£33.00
Iopidine	What eye examination did you undertake to diagnose? What ongoing monitoring are you undertaking? If a patient has ran out of meds, record under CPUS not PF+	£10.88
Beclometasone	Available on PF	£54.22
Beconase	Issue generically on PF	£10.52
Mometasone	Available on PF	£134.46
Benzylamine mouth spray	On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£24.00
Chlorhexidine	On boards items of low clinical value / items which should not be prescribed, unless required for the	£3.01

	<u>exceptional circumstances specified</u>	
Amorolfine	On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£16.62
Revaxis	Vaccinations do not typically fall within Common Clinical Conditions	£15.60
Total		£397.49

December Prescribing to consider further

Item	Consideration	Approx. Cost, accounting for quantity
Glycerol Suppositories	Available on PF	£0.69
Telmisartan	Have you diagnosed? What assessments were undertaken? What ongoing assessment reviews are underway? Any U&Es required? If a patient has ran out of meds, record under CPUS not PF+	£3.50
Amlodipine	Have you diagnosed? What assessments were undertaken? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+	£0.93
GTN	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+	£5.02
AIROMIR	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has	£6.02

	<p>ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	
EASYHALER SALBUTAMOL	<p>Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	£3.31
IPRATROPIUM BROMIDE NEBULISER	<p>Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	£17.44
SALAMOL	<p>Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	£1.46
SALBUTAMOL	<p>Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	£26.28
VENTOLIN	<p>What branded? Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.</p>	£4.50

CLENIL	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.	£7.42
FOSTAIR	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.	£29.32
LUFORBEC	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.	£13.98
SERETIDE	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.	£17.46
TRIMBOW	Have you diagnosed? What ongoing assessment/reviews are underway? If a patient has ran out of meds, record under CPUS not PF+ . Don't forget a number of script switches are in place for respiratory.	£89.00
Acepiro	On boards items of low clinical value / items which should not be prescribed, unless required for the	£1.75

	<u>exceptional circumstances specified</u>	
Robitussin	Brand? On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£9.60
Simple Linctus	Removed from PF due to low clinical evidence. On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u>	£36.38
Mirtazapine	Did you diagnose? Undertake mental health assessment? Are you providing on going monitoring, annual reviews, bloods etc? If a patient has ran out of meds, record under CPUS not PF+	£2.00
MST	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£2.13
Oxypro	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£1.97
Tramadol	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£25.90
Tramadol + Paracetamol	Items falls under boards; items which should not be prescribed under no exception	£14.06
Paracetamol	Available on PF	£53.83

Zomorph	PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£7.75
Lyrica	Branded? PF+ service for Common Clinical Conditions, please consider your indemnity insurance when prescribing outwith service specification	£128.80
Hiprex	What clinical assessment / diagnosis has been undertaken? What ongoing monitoring is CP undertaking?	£19.74
Mebendazole	Available on PF	£9.06
HYDROXOCOBALAMIN injection	What assessment has been undertaken by CP? What ongoing monitoring is CP giving? ? If a patient has ran out of meds, record under CPUS not PF+ .	£2.12
Toothpaste	What assessment has CP undertaken and ongoing monitoring On boards items of low clinical value / items which should not be prescribed, unless required for the <u>exceptional circumstances specified</u> . If a patient has ran out of meds, record under CPUS not PF+ .	£8.23
OTEZLA 30MG TABLETS	What assessment has CP undertaken and ongoing monitoring? ? If a patient has ran out of meds, record under CPUS not PF+ .	£3850.00
Total		£4,385.59